#### **PART TWO**

# KEY PERFORMANCE AREAS

DEPARTMENT OF FOREIGN AFFAIRS

Strategic Plan 2003 – 2005

### Medium Term Priorities and Objectives

PRIORITIES	OBJECTIVES		
TRIORITES	2003	2004	2005
To work towards the realisation of the African Renaissance through the promotion of the Objectives of the African Union and Nepad	<ul> <li>Promote the objectives of the African Union, SADC/SACU and Nepad</li> <li>Discharge South Africa's responsibilities as Chair of the AU</li> <li>Promote the implementation of Nepad</li> <li>Identify and implement specific Bilateral and Trilateral Nepad Projects</li> <li>Finalise the restructuring of SADC/SACU and harmonise its policies with AU/Nepad</li> <li>Build closer co-operation between the AU and the ACP</li> <li>Ensure the participation of the African Diaspora in AU and Nepad programmes</li> </ul>	<ul> <li>Discharge South Africa's responsibilities as a as member of AU Troika</li> <li>Review South Africa's Nepad programmes and reassess these as required</li> <li>Implement the RISDP as the overall regional NEPAD programme</li> <li>Ensure the endorsement of Nepad by UN Human Rights bodies</li> <li>Increase the capacity and effectiveness of the African Commission on human and peoples rights to include the rights of women and children</li> <li>Participate in the bicentennial celebrations of Haiti</li> <li>Identify and implement bilateral and trilateral NEPAD projects</li> <li>Enhance DFA and IRPS cluster capacity to implement Nepad projects</li> </ul>	<ul> <li>Work towards the successful participation of the AU in the Bandung Conference in Indonesia in celebration of the 50th Year of Afro-Asian Cooperation</li> <li>Review the implementation and progress of Nepad with a view to enhancing its effectiveness</li> <li>Expand on existing Nepad sector priorities, and develop appropriate partnerships</li> </ul>

PRIORITIES	OBJECTIVES			
PRIORITIES	2003	2004	2005	
To promote and enhance international peace and security	<ul> <li>Promote the peaceful resolution of conflicts, and post-conflict reconstruction and development</li> <li>Promote the pre-eminence of the UN, and the reform and democratisation of the UN Security Council</li> <li>Maintain South Africa's active role in arms control, non-proliferation and disarmament issues</li> <li>Ensure the implementation of international and regional conventions aimed at combating illicit drugs and transnational crime</li> <li>Combat all forms of terrorism through the UN Security Council</li> </ul>	Maintain efforts towards a lasting resolution of conflicts, especially in Africa and the Middle East, as well as post-conflict reconstruction and development     Reduce potential conflicts through the effective implementation of Early Warning Systems, the African Peer Review Mechanism and through the deepening of democracy	Maintain efforts towards a lasting resolution of conflicts, especially in Africa and the Middle East     Reduce potential conflicts through the effective implementation of Early Warning Systems, the African Peer Review Mechanism and through the deepening of democracy	

### DEPARTMENT OF FOREIGN AFFAIRS Strategic Plan 2003 - 2005

DDIODITIES	OBJECTIVES			
PRIORITIES	2003	2004	2005	
To promote sustainable development and an equitable global system	Promote the Agenda of the South with a view of creating a more equitable global order  Work towards the reform of the Bretton Woods Institutions, ECOSOC, WTO, etc  Ensure implementation of the Millennium Development Goals as well as the outcomes of the WTO Doha Round, Monterrey Finance for Development, WSSD and WCAR	<ul> <li>Promote bilateral and multilateral relations in pursuit of priority sectors/strategic objectives within South Africa and Africa</li> <li>Follow-up on the outcomes of the World Summit on the Information Society (WSIS), Geneva, 2003</li> <li>Maintain the focus on the implementation of the Millennium Development goals and the outcomes of other major international summits</li> <li>Actively participate in the IOR-ARC to deepen intra regional trade with the AU</li> <li>Contribute towards the sustained implementation of the Durban Declaration Plan of Action (DDPA) domestically and ensure that UN bodies do not relax their actions</li> <li>Encourage the reform of the Bretton Woods Institutions and the United Nations through cooperation between the AU and Asia (Bundung Process) and the utilisation of fora such as the Pacific Islands Forum</li> </ul>	<ul> <li>Increase targeted exports to Gulf States</li> <li>Prepare for WSIS, Tunisia, 2005</li> <li>Participate actively in the Working Group on People of African Descent to ensure that it produces concrete recommendations to ameliorate the circumstances of the African Diaspora as well as continuing to contribute to all other UN WCAR follow-up activities</li> <li>Encourage the reform of the Bretton Woods Institutions and the United Nations through co-operation between the AU and Asia (Bundung Process) and the utilisation of fora such as the Pacific Islands Forum</li> </ul>	

PRIORITIES	OBJECTIVES		
TROMILE	2003	2004	2005
To build a positive image of South Africa and market South Africa internationally	Communicate South Africa's foreign policy goals, positions and achievements     Co-operate with GCIS and the International Marketing Council in implementing the marketing strategy for South Africa	<ul> <li>Maintain and enhance cooperation with GCIS and work with the International Marketing Council in implementing the marketing strategy for South Africa</li> <li>Facilitate and participate in the 10 year celebrations of democracy and freedom, with particular emphasis on the International arena</li> <li>Build the capacity of staff at key regional Missions to improve imaging and marketing initiatives</li> </ul>	<ul> <li>Maintain and enhance cooperation with GCIS and work with the International Marketing Council in implementing the marketing strategy for South Africa</li> <li>Build capacity of Missions to enhance imaging and marketing initiatives through training of staff prior to transfer abroad</li> </ul>

## DEPARTMENT OF FOREIGN AFFAIRS Strategic Plan 2003 – 2005

PRIORITIES	OBJECTIVES		
HOMITES	2003	2004	2005
To provide efficient and effective support services	<ul> <li>Reduce the dependence on rentals by acquiring buildings for our missions</li> <li>Acquire a new Head Office building in Pretoria</li> <li>Re-transformation of the Foreign Service Institute</li> <li>Modernise the department's Information and Communications Technology and ensure its optimum utilisation</li> <li>Ensure the effective implementation of Performance Management and Human Resource Development systems</li> <li>Implement an Anti-corruption Policy</li> <li>Continue the implementation of the department's Employment Equity Programme</li> <li>Implement financial systems reform in line with the Public Finance Management Act</li> <li>Develop a departmental succession planning system</li> <li>Review the Locally Recruited Personnel dispensation</li> </ul>	<ul> <li>Oversee the construction of the new Head Office building and ensure that progress is within time-frame and within budget</li> <li>Restructure Assets and Lease in line with the mandate of the Foreign Property Functions</li> <li>Utilise Performance Data to influence the resource capacity assessments of Business Units</li> <li>Implement the recommendations of the Master Systems Plan (MSP)</li> <li>Develop and implement an HRD Information Management System</li> <li>Review the departments Employment Equity policies, practices and programmes</li> <li>Design and implement a retention strategy</li> <li>Investigate a Foreign Service Act</li> <li>Co-ordinate an integrated approach to managing missions</li> <li>Evaluate processes and mechanisms for good corporate governance</li> <li>Implement the first phase of the restructuring and repositioning of Consular and Agency Services</li> <li>Initiate the first phase of the Consular Software Package (CSP) in missions</li> <li>Monitor security compliance of the new HO building</li> </ul>	<ul> <li>Ensure that construction of new Head Office is completed with time-frame and budget</li> <li>Finalize the ISO17799 Computer Security certification process</li> <li>Monitor, evaluate and review the Performance Management System in use</li> <li>Submit the Foreign Service Act to the Parliamentary Process</li> <li>Finalise the repositioning and restructuring of Consular and Agency Services</li> <li>Complete the roll-out of CSP</li> </ul>

PRIORITIES	OBJECTIVES			
TRIORITES	2003	2004	2005	
To maintain and further develop a world class, integrated and professional State Protocol service to relevant stakeholders	Facilitate the take over by DFA of the Airport Lounges at the Johannesburg, Cape Town and Durban Airports      Town and Durban Airports	Develop and maintain data base for:     Customs and etiquette     Exchange of official information     Communication by note verbale     Institute processes towards developing an interactive State Protocol web site to manage State Protocol activities	<ul> <li>Fully align visits abroad by 2nd and 3rd spheres of Government to the national and international priorities of the Department of Foreign Affairs</li> <li>Simplify and expedite conferral of diplomatic immunities and privileges on an interactive web based system according to international best practice</li> </ul>	