MINUTES OF THE BRIEFING SESSION FOR DIRCO 05:2015/16 HELD ON 13 AUGUST 2015: APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE SERVICES FOR THE REMOVAL, PACKING, STORAGE IN S.A ONLY AND INSURANCE OF HOUSEHOLD GOODS AND VEHICLES OF TRANSFERRED OFFICIALS TO AND FROM MISSIONS ABROAD, AND DOMESTIC MOVES WIITHIN THE RSA OF THE DEPARTMENT OF INTERNATIONAL RELATIONS AND COOPERATION FOR A PERIOD OF FOUR YEARS WITH THE DEPARTMENT RETAINING THE OPTION TO EXTEND UP TO A MAXIMUM OF TWO YEARS.

CHAIRPERSON: Mr Makhuvha

DIRCO OFFICIALS: Mr S Makgabo, Ms Kubayi, Mr Nyondo, Ms Maila, Mr Williams, Mr Reddi, Ms Pietersen, MS Bester

N O	ITEM	DISCUSSION	Responsible
1.	OPENING AND WELCOME	 Mr Makhuvha opened the meeting and welcomed everyone present, chairperson confirmed to everyone present the meeting is not a compulsory briefing session for DIRCO 05/2015/16 removal, packing, storage and insurance of household goods and vehicles of transferred officials to and from missions abroad, and domestic moves within the RSA for a period of four years with an option to extend up to a maximum of two years A list of attendance register was circulated in order for them to write their information. 	Mr Makhuvha
2.	BACKGROUND	Mr Makhuvha introduced DIRCO officials and gave a brief background of the Terms of Reference.	Mr Makhuvha
3.	TECHNICAL SPECIFICATION	Mr Makgabo gave a background of the Terms of Reference outlining what is expected from the successful service provider which is to provide services for the removal, packing, storage (in South Africa only) and insurance of household goods and vehicles of transferred officials, to & from missions abroad, and domestic moves within the RSA, of the department of international relations and cooperation (DIRCO) for a period of four (4) years.	Mr Makgabo

		Cusposoful hidder will be managing the present for four years, the comics are side.	
		Successful bidder will be managing the process for four years, the service provider	
		must have a footprint abroad	
		He indicated that the successful bidder should have a bank guarantee liquidity	
		statement by a recognized financial institutions guarantying the availability of R15	
		million which will enable them to perform the services.	
		Service provider will be expected to have more staff during June/July and	
		December/January cycles of shipping, receiving and storing of goods	
		He further indicated that the service provider will be informed three months prior to	
		the cycle of all the details of the transfers.	
		 He also clarified that the successful bidder will be expected to provide services and 	
		claim after the service has been rendered.	
		 He indicated that officials posted abroad can request cars anytime when they visit 	
		, , , , , , , , , , , , , , , , , , , ,	
		S.A ,service providers are expected to assist with those vehicles that will be at	
		storage	
		Specification is detailed as annexure A on the document(TOR)	
3	SBD	Mr Nyondo took the service providers through all bid documents and indicated that the	
	documentation	functionality criteria is very critical for the evaluation purpose and discussed it in	
		detailed	
		 He indicated that the numbering should be done exactly as it is in the TOR and no 	
		changes should be made on the SBD forms	
4.	TERMS OF	The Terms of Reference were discussed in detail.	
	REFERENCE		
		First phase responsive criteria which they must provide	
		Valid tax clearance certificate	
		 All SBD forms should be completed and signed (SDB1,2,3,3.2,4,6.1,8 & 9) 	
		The Audited financial statements for the past two (2) years (including the current	
		financial year).	
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- Submission of a bank guarantee, or a guarantee from a reputable 3rd party of ZAR 15 million for the duration of the contact.
- On site SARS approved "Bonded" warehouse (SARS/customs certification).
- Proof of comprehensive all risk insurance to cover or a confirmation letter from the underwriter for the facility where household goods are stored to the value of no less than ZAR80 million and for the vehicles store of no less than ZAR70 million

Cover to include but not limited to:

Theft

Vandalism

Fire

Flood waters

Damage sustained due to severe/natural disaster

Falling objects; and

Mechanical failures

NB: Mr Nyondo indicated they must submit original proposal and two copies to facilitate the evaluation process.

- Mr Nyondo also emphasized on the following:
- Ensure Functionality criteria must be numbered according to the way is done on the document
- Heading of the document is very important
- Pricing schedules must be according to what is provided in the document
- J.V agreement must be signed by both companies/parties, documents to be signed by both companies and it must be reflected in SBD 6.1
- If the BEE Certificate is a copy it should be certified.
- The Total contract price per mission and the Total added contract price in SA Rand will be the same amount.

	ervice rovider
> Yes	
 2. How many officials are expected per cycle ➤ 244 in total per cycle, 122 in and 122 out. 	
 What is the need for the bonded warehouse? For duty free items that are bought by officials and items that have not yet been cleared by customs. 	
 Will the tender document be available electronically for editing? ➤ Yes, and it will be password protected. 	
 5. What is the notice period for the site visit? It might be a day as service provider or the person that tendered already has facilities. 	
6. Will the copy of the minutes be available?➤ We will send the minutes to all service providers via email.	
7. Will we be given a chance to indicate that we are able to provide whatever is not at the site at the moment?	
> As long as there is proof that the service provider has the capacity to deliver.	
8. How long will it take to award the tender?	

 The tender will be awarded in three months' time or as soon as we concluded the process. Are you looking for one or two service providers? 8.7 in the tender document clearly states that DIRCO has the right to appoint more than one service provider. Can you please provide clarity on what is meant by DIRCO is not obliged to select or appoint any of the bidders (item 8.5)
 It basically means that we can cancel the tender at any time. 11. Under the general conditions number 8.8 what is meant when they say the successful bidder/s must be willing to enter into a transitional arrangement with the existing service provider with regard to Household goods and vehicles currently in store with the existing service provider? The successful bidder may have to enter into an agreement with the existing service provider for the goods that have been stored in their storage, service provider are requested to provide a proposal on how they will deal with the contract.
 12. Is the tender going to be in South Africa Rand? Yes, the service providers must also indicate the exchange rate they used on the day they completed their proposal. 13. Can we request that the ocean freight be quoted for 12 months and then apply for escalation after 12 months? Yes, all prices will be adjusted on the anniversary of the contract after 12 months. 14. Can you please advise how many cars and pallets your current supplier has in store 1661 pallets

- > 320 vehicles/towable vehicles
- **15.** Please can we have the electronic copy of the tender input sheets Please make sure that adding and average formulas are in place and that relevant cells are password protected –it is imperative that we get this today in order to meet the tender deadline of 28th August 2015 at 11 am:
 - ➤ We are currently working on the format protection of the Pricing Schedule. It is envisaged that the document will be forwarded to SCM, for onward transmission to the bidder/s, by 12:00 on 19 August 2015. This should delay the process as the preliminary work can still be done by the prospective Bidder/s and then it is a matter of transferring the information.
- 16. Please can you advise /confirm that the working volume for all domestic relocations is 1000 cubic feet.
 - > No definitive limit can be given as this varies from official to official
- 17. Can you give us an indication of how many export containers 20 and 40 footers contained cars last year we specifically ask this information as we understand this requirement is not often used and that we may be able to supply reduced rates for these fields given the non or low requirement.
 - > 5 vehicles (export in our understanding is RSA to Missions)
- 18. Please advise when we invoice the work? custom is to invoice the work on the day of collection does this apply with the DIRCO tender as well
 - ➤ DIRCO only pays once a service is completed, i.e. from point of collection to final delivery to the official. Thus all costs to be paid customs etc is the responsibility of the service provider.
- 19. As per Item 5.3.1, there is a requirement that a storage facility is available from contract inception to house at least 1000 pallets (200 households). We are concerned that although the entire facility availability is a prerequisite, there are specified rate per 1000 cuft as per pricing schedule item 5.0. Would this mean that although a rate per 1000 cuft (5 Pallets) is required, this would be charged out at the full 1000 pallets for the first year and 2500 pallets from the second year regardless if full or not? Similarly, would also apply to 5.3.3 Vehicle/Towable vehicle enclosed facility?

- ➤ The requirement is to cater for Departmental needs which could arise. The TOR is specific in that it indicates that DIRCO pays for services rendered, thus if only 500 pallets are stored DIRCO will pay for said storage of 500pallets. The same applies for vehicles
- 20. In checking Pricing Schedule 4.0 Comprehensive insurance, we note that there is a column for "insured value SA Rand". Will these requirements/values still be supplied?
 - > The prospective bidder/ bidders are required to reflect percentages only.
- 21. We take note that the in Annexure B, 1.16.3 it states "In addition, appropriate size cartons should be used, not larger than 420 mm x 420 mm x 460 mm" Biddulphs International has a variety of sizes of cartons available for the packing process, however our standard carton which is constructed from double wall fluted board and has a fold in bottom for added strength, has a size of 435 mm x 435 mm x 560 mm. Would this sizing be acceptable?
 - ➤ The alternate dimensions are acceptable.
- 22. We would like to also have clarification of Annexure B, 3.1, where the requirements for car storage is discussed. Does the note not contradict 3.1?
 - ➤ In order to mitigate fire etc when vehicles are stored for an extended period the battery is disconnected. Thus the service provider will disconnect the battery and then reconnect when the vehicle is remove from storage.
 - > The owner must be engaged as per the note to mitigate possible insurance claims. Thus no contradiction is noted.
- 23. It was mentioned in the briefing that there would be approximately 123 moves in and 123 out of South Africa during the year end period. If this is correct, we have a concern that the staffing specifically related to the move coordinators and packing teams will not be sufficient

various categories (e.g. 20 foot/ 40 foot containers etc will only charge for the requested services within depastage cannot be determined and therefor the various categories on. 24. In the tender document there is mention on the staffing location". Which locations would those be? The only reference of 1 per location is with regard to 1. This was specified in the event that the HHG are stored vehicles. If HHG and Vehicles are stored on 1 site the HHG and 1 manager for vehicles.	g side, Item 5.2.3.1 to "at least 1 per HHG Storage and Vehicle Storage. d on 2 sites and the same applies to
5. BID CLOSING DATE 28 August 2015 Non-complying bids will be disqualified and contract is few with two years	our years with an option to extend
CLOSURE Meeting was adjourned	11:45
6. Name and Signature of Chairperson Date	