



## international relations & cooperation

Department:  
International Relations and Cooperation  
REPUBLIC OF SOUTH AFRICA

Private Bag X152, PRETORIA, 0001 • OR Tambo Bld, 460 Soutpansberg Road, Rietondale, PRETORIA, 0084  
Tel: +27 (0) 12 351 1000 • www.dirco.gov.za

Reference : **DIRCO 03/2020/21**  
Enquiries : Ms I Kubayi; Mr S Molekoa; Mr T Motloung  
Telephone : 012 351 1928/0362/8640  
Fax : 012 329 1267

Sir/Madam

1. Bid No: **DIRCO 03/2019/20**
2. **REQUEST FOR PROPOSALS INVITATION TO SERVICE PROVIDERS TO BID FOR THE PROCUREMENT, SUPPLY, DELIVERY AND SUPPORT OF DESKTOP AND LAPTOP COMPUTERS FOR DIRCO OFFICES ABROAD**
3. Required at the Department of international Relations and Cooperation (OR Tambo Building)
4. **Closing date: 04 September 2020 11 O'clock**
5. **A non-compulsory virtual briefing session will be held on: 14 August 2020 10 O'clock. Bidders can join a non-compulsory virtual briefing session using the link provided where the tender is advertised.**
6. The attached documents consist of this cover page and the following pages. Terms of Reference, SBD1, SBD3.1, SBD4, SBD6.1, SBD8, SBD9, and General Conditions of Contract.
7. All documents accompanying this bid invitation must be completed in detail where applicable and returned with your bid.
8. Please make sure that your bid reaches this office before the closing date.
9. When submitting your bid, the following information **must** appear on the sealed envelope:
  - Name and address of bidder
  - DIRCO Number
  - Closing date

The envelope can be placed in the bid box at DIRCO New Head office Building, 460 Soutpansberg road Rietondale Pretoria.

Non-compliance with any of the above conditions will result in **your bid being disqualified**.

Yours faithfully

*[Signature]*  
Act CHIEF DIRECTOR

DATE: *2020/07/31*

Gqora ya Tirišano le Tšhomišano ya Dinaga tša Boditšhabatšhaba • Lefapha la Dikamano le Tshebedisano Dinaheng tsa Matjhaba • Lefapha la Dikamano tsa Boditšhabatšhaba le Tirisano • UMnyango Wezobudlelwano Nokubambisana Bamazwe Namazwe • Litiko Letebudlelwane Bemave kanye Nekusebentisana • ISebe lezobudlelwane neNtsebenziswano yamZwe ngamaZwe • UmNyango weTjhebiso nokuSebenzisana kweenTjhabatjhaba • Muhasho wa Vhushaka ha Dzitshakatshaka na Tshumisano • Ndzawulo ya Vuxaka bya Matiko ya Misava na Ntirhisano • Departement van Internasionale Betrekkinge en Samewerking



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& cooperation**

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## **TERMS OF REFERENCE**

**INVITATION TO SERVICE PROVIDERS TO BID  
FOR THE PROCUREMENT, SUPPLY, DELIVERY  
AND SUPPORT OF DESKTOP AND LAPTOP  
COMPUTERS FOR DIRCO OFFICES ABROAD**

# INVITATION TO SERVICE PROVIDERS TO BID FOR THE PROCUREMENT, SUPPLY, DELIVERY AND SUPPORT OF DESKTOP AND LAPTOP COMPUTERS FOR DIRCO OFFICES ABROAD

## 1. INTRODUCTION

- 1.1 The Department of International Relations and Cooperation (DIRCO / Department) is a key component of government as it conducts and co-ordinates South Africa's international relations and promotes its foreign policy objectives. At the same time, it also monitors international developments and advises government on foreign policy and related domestic matters.
- 1.2 These activities are coordinated nationally and internationally with South African missions (Embassies, High Commission, Consulates and other Diplomatic Offices) that are located all over the world.
- 1.3 The department is required to be alert at all times and to have at its disposal, up-to-date and secure information to enable it to perform its functions without hindrance or constraints.
- 1.4 DIRCO therefore has an obligation to invest in technology that is fit for this purpose and that will enable the department to perform its functions optimally.

## 2. PURPOSE

- 2.1 The purpose of the issuing of the present Terms of Reference, is to invite bidders to propose the procurement, supply, delivery and support of desktop and laptop computers to all DIRCO offices abroad (internationally).
- 2.2 The project aims to meet the following requirements:
  - a) Modernisation and standardisation of Desktops and Laptops across all DIRCO offices; and
  - b) Localise the logistics (shipping and delivery) and support (repair and replace) to all DIRCO offices across the globe.

### 3. SCOPE OF WORK

- 3.1 The bidder/s will be required to supply the required equipment to all DIRCO offices globally as outlined in Annexure "A".
- 3.2 The bidder/s are expected to deliver all required equipment to DIRCO offices globally as outlined in Annexure "A".
- 3.3 The bidder/s will be required to provide maintenance and support for the equipment at all DIRCO offices globally as outlined in Annexure "A".
- 3.4 DIRCO is responsible for the primary management of all devices in terms of equipment configurations and monitoring.
- 3.5 The table below indicates the intended responsibilities of the parties in executing the project:

Activity	Bidder(s) responsibility	DIRCO responsibility
Provisioning of Hardware	Supply hardware as per DIRCO's specification	<ul style="list-style-type: none"> <li>• Provide hardware specification</li> <li>• Verify that the hardware provided is according to specification</li> </ul>
Imaging of equipment	<ul style="list-style-type: none"> <li>• Package the software images for rapid installation on new devices</li> <li>• Load the DIRCO software image onto the new device</li> </ul>	<ul style="list-style-type: none"> <li>• Provide bidder/s with software licenses for image pre-configurations</li> <li>• Provide bidder/s with applications needed in the image</li> <li>• Test the image</li> </ul>
Logistics	Shipping, custom clearances and delivery of all consignments to all DIRCO offices globally at no additional costs	Provide the delivery addresses and contact details

*Mmk*

Equipment Installation	Delivery and functionality test of equipment	DIRCO provide facility for testing and sign off
		Report the dead on arrival
		Configuration of DIRCO software and user settings
Equipment Insurance (up delivery to customer)	Must ensure that equipment is insured in the event of loss (inclusive of theft, damage and dead on arrival)	Report the losses accordingly
Hardware maintenance and support	Repair or replace any faulty hardware according to requirements matrix as outlined in Annexure "C"	Report hardware incidents to the service provider after troubleshooting
Project Management services	Provide all project management services in relation to the deliverables (Logistics, Implementation plan) within a maximum period of six months after the issuance	Allocate office space at the DIRCO Head Office for the duration of the project

*mark*

	of the order number	
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### 3.6 Technical Specifications and Deliverables

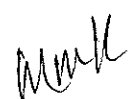
- 3.6.1 For System Specifications see **Annexure "B"**. Bidders must ensure that they provide standardised equipment to all DIRCO offices.
- 3.6.2 For full quantities see **Annexure "A"**.
- 3.6.3 The bidders are expected to provide an additional 10% of the quantities that must be costed separately, these devices will be procured on a time and material (T&M) basis. The department reserves the right to not utilise the full financial value of the 10% worth of equipment.
- 3.6.4 The successful bidder/s will be responsible for the packaging and delivery of the equipment.
- 3.6.5 Equipment must be delivered to all respective sites. **See Annexure "A"**.
- 3.6.6 The bidder/s must test the equipment upon delivery at the site.
- 3.6.7 The list of equipment must accompany the delivery note and must be signed off by a DIRCO official.

### 3.7 Support and Maintenance

- 3.7.1 The bidder/s must provide the maintenance and support for equipment to all offices for a duration of 5 years.
- 3.7.2 The bidder/s must provide a maintenance and support plan/strategy on how they will comply with the response time frame as per the required service matrix (**Annexure "C"**) for all DIRCO offices abroad.

### 3.8 Project Implementation Strategy

- 3.8.1 The bidder/s must use a project management methodology to deliver the expected services.
- 3.8.2 The bidder/s proposed Project Management Plan (PMP) is expected to cover amongst others the following:
  - 3.8.2.1 Provide a detailed project plan indicating the phases of the delivery, timeframes, and resources allocated; and
  - 3.8.2.2 Ensure that the delivery of all equipment is completed within an agreed timeframe.
- 3.8.3 The PMP should include following:
  - 3.8.3.1 Detailed Project definition and planning;



3.8.3.2 Detailed Project Implementation Plan with timeframe, stages and milestones;

3.8.3.3 Detailed pricing for the project; and

3.8.3.4 Detailed resource allocation.

### 3.9 Costing

3.9.1 The bidder/s must provide a detailed proposal with itemised costing of services related to the items as indicated in the specifications (VAT inclusive); SBD 3.1.

3.9.2 Only SBD 3.1 costing will be accepted.

## 4. EVALUATION METHODOLOGY

All the bids received will be evaluated in three phases: **(Administrative Compliance, Functionality and price, and B-BBEE Status Level of Contribution)**

### 4.1 Phase 1: Administrative Compliance

**Bidders can join a non-compulsory virtual briefing session using the link provided where the tender is advertised.**

Potential Service Providers must comply with all minimum requirements in order to qualify for the next stage of the evaluation process. Non submission will result in disqualification.

The minimum requirements which must be fully and comprehensively complied with are as follows:

Documents that must be submitted	Non-submission may result in disqualification?	
Standard Bid Documents (SBD) : SBD1, SBD 4, SBD 8, SBD 9	YES	Completed and signed SBD1, SBD 4, SBD 8, SBD 9  In the event the bidder/s fail to submit the completed documents at the time of submitting the proposal, a bidder will be requested to submit the documents within 3 days from the date of request, failure to submit the documents will disqualify the bidder/s

		In case of Joint Venture arrangement, all parties must also submit all the mandatory documents
SBD 6.1	NO	<p>Completed and signed SBD 6.1</p> <p>B-BBEE points will be allocated to bidders on submission of the following documentation or evidence:</p> <ul style="list-style-type: none"> <li>• A duly completed and signed Preference Point Claim Form: SBD 6.1; and</li> <li>• B-BBEE Certificate or a sworn affidavit</li> </ul> <p>Failure to submit the signed documents will not be a disqualifying factor but will result in forfeiting the BBEE points</p>
Registration on Central Supplier Database (CSD)	YES	<p>Bidders must be registered as a service provider on the CSD. If you are not registered proceed to complete the registration of your company prior to submitting your proposal. Visit <a href="https://secure.csd.gov.za/">https://secure.csd.gov.za/</a> to obtain your vendor number</p> <p>Submit proof of registration</p>
SBD 3.1 form	YES	<p>All bidders must complete, initial and sign the SBD 3.1 form</p> <p>By completing SBD 3.1 bidders confirm that they have quoted as per all the above requirements</p>
Compliance to specifications	YES	Bidders must provide a letter confirming compliance to all specifications



		requirements as per the Terms of Reference
Joint Venture agreement	YES	In case of Joint Venture arrangement, a signed Joint Venture agreement must be attached with all SBD forms and a joint BBBEE certificate
Dated and signed Letter of guarantee and warranty on hardware from the Original Equipment Manufacturer (OEM)	YES	Only signed and dated letters from OEMs will be accepted  Warranty should be valid for 5 years
Proof of global presence from OEM	YES	Bidder(s) must present a dated and signed letter on a letterhead from the OEM citing the global footprint to ensure timeous provision of services across all DIRCO offices internationally (See Annexures "A" and "C")
Proof of Gold/Platinum/Higher Partnership accreditation from OEM	YES	A minimum of Gold Partnership accreditation from OEM
Letter of commitment for support	YES	<ul style="list-style-type: none"> <li>The bidder/s must provide a letter of commitment to enter into a support agreement as outlined in Annexure "C"</li> </ul>
Submission of a Bank guarantee of at least R5 million.	YES	
Subcontractor Agreement.  If the contract value is above R30 million. The bidder must submit a signed subcontract agreement to subcontract a minimum of 30% of the value of the contract to Exempted Micro Enterprises (EMEs) or Qualifying Small Enterprises (QSEs) which are 51% owned by either one of the following: Black Owned, black youth, black women owned.(A Signed agreement	YES	<p>Bidder(s) must submit a signed subcontract agreement to subcontract a minimum of 30% of the value of the contract to-</p> <p>(a) an EME or QSE; This gazette is also available free online at <a href="http://www.gpwonline.co.za">www.gpwonline.co.za</a> 28 No. 40553 GOVERNMENT GAZETTE, 20 JANUARY 2017 9</p> <p>(b) an EME or QSE which is at least 51% owned by black people;</p> <p>(c) an EME or QSE which is at least 51% owned by black people who are youth;</p> <p>(d) an EME or QSE which is at least 51% owned by black people who are women;</p>

by both parties to be submitted with the proposal	(e) an EME or QSE which is at least 51% owned by black people with disabilities; (f) an EME or QSE which is 51% owned
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**4.2 Phase 2: Functionality Criteria**

4.2.1 A panel will evaluate all proposals received on the functionality criteria as reflected.

A bidder that scores less than sixty five percent (65%) in respect of "functionality" will be regarded as having submitted a non-responsive bid and will be disqualified.

4.2.2 For purposes of comparison and in order to ensure a meaningful evaluation, bidders are requested to furnish detailed information in substantiation of compliance with the evaluation criteria:

Item	Criteria	Response required (All responses must be based on the Specifications)	Weight														
1.	<b>Knowledge and expertise</b>	<p>The bidders must provide the project manager's CV outlining their experience and capabilities in executing similar projects.</p> <table border="1" data-bbox="454 958 965 1348"> <thead> <tr> <th>Scoring matrix</th> <th>Points</th> </tr> </thead> <tbody> <tr> <td>Less than a year</td> <td>0 Point</td> </tr> <tr> <td>1 year</td> <td>1 Point</td> </tr> <tr> <td>1 to 2 years</td> <td>2 Points</td> </tr> <tr> <td>3 to 4 years</td> <td>3 Points</td> </tr> <tr> <td>5 to 6 years</td> <td>4 Points</td> </tr> <tr> <td>7 or more years</td> <td>5 Points</td> </tr> </tbody> </table>	Scoring matrix	Points	Less than a year	0 Point	1 year	1 Point	1 to 2 years	2 Points	3 to 4 years	3 Points	5 to 6 years	4 Points	7 or more years	5 Points	50
Scoring matrix	Points																
Less than a year	0 Point																
1 year	1 Point																
1 to 2 years	2 Points																
3 to 4 years	3 Points																
5 to 6 years	4 Points																
7 or more years	5 Points																
3	<b>Project Implementation Strategy</b>	<p>The bidder/s must provide a detailed project management plan on how they will deliver all equipment to all sites within the agreed timeframes. The plan must include activities, milestones, resources and timeframes.</p> <p>The Project plan should include the following:</p> <ul style="list-style-type: none"> <li>✓ Detailed Project definition and planning;</li> <li>✓ Detailed Project implementation plan with timeframes, stages and milestones;</li> <li>✓ Detailed Pricing for the project; and</li> <li>✓ Detailed resource allocation.</li> </ul>	50														

		<b>Matrix</b>	<b>Points</b>		
		No project plan	0 Point		
		No key factor	1 Point		
		One key factors	2 Points		
		Two key factors	3 Points		
		Three key factors	4 Points		
		All key factors	5 Points		
	<b>Total Weight</b>				<b>100</b>

**5. Presentation and Site visits**

- 5.1 DIRCO reserves the right to call for presentations and to conduct site visits from shortlisted bidders on the complete service offering and project management approach and to also conduct due diligence on all the information submitted for the bid.
- 5.2 DIRCO reserves the right to ask for the samples of the proposed computer equipment as part of the due diligence.

**6. Phase 3: Price and B-BBEE Status Level of Contribution**

- 6.1 The allocation of points for price and preference will be based on the table below.

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2

Non-compliant contributor	0
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In the evaluation of the bidders, the Department will also be guided by the Integrated National Black Economic Empowerment Strategy, which provides a framework for economic growth with black participation as a fundamental pillar. The specific guiding principles will be transformation, employment equity, skills development, affirmative procurement and corporate social responsibility (CSI).

## 7. SPECIAL CONDITIONS

- 7.1 DIRCO will enter into a Service Level Agreement with the successful bidder/s. The Service Level Agreement will govern the relationship between the parties; ensure that services are provided according to specified standards and within stipulated timeframes; and provide for penalties and remedies for under/poor performance and non-compliance with terms and conditions of the Service Level Agreement.
- 7.2 DIRCO reserves the right to cancel the contract and appoint the second successful bidder should the appointed successful bidder not deliver on the agreed timelines.
- 7.3 DIRCO reserves the right to appoint more than one bidder.
- 7.4 DIRCO reserves the right to partially award the bid.
- 7.5 Tax compliance status will be confirmed upon awarding of the bid.
- 7.6 DIRCO reserves the right to increase or decrease the final quantities based on business requirements.
- 7.7 The bid evaluation will only be done on the basis of information that was requested and provided.
- 7.8 All documents submitted in response to this proposal shall become the property of DIRCO.
- 7.9 DIRCO reserves the right and full discretion to:
  - 7.9.1 Withdraw from this process and the provisions of the bid at any time;
  - 7.9.2 Cancel this bid at any time and all subsequent proposals may be rejected in whole or in part and
  - 7.9.3 Change the dates of adjudication and submission.
- 7.10 DIRCO's decisions will be final and no correspondence will be entered into from the closing date of submissions until after the selection process has been completed. Bidders will be formally notified of the outcome of the bid.
- 7.11 A bid proposal will only be deemed accepted once written notice has been given by DIRCO to the successful bidder.
- 7.12 Receipt of a proposal neither commits DIRCO to award the bid to any entity, even if all requirements stated in this TOR are met, nor does it limit DIRCO's right to negotiate in its best interest.

- 7.13 It will be accepted that the bidder, on submitting the bid response, has read, understood and accepted all the terms and conditions of this TOR. It shall therefore be accepted by DIRCO that the submission of the bid proposal by any bidder confirms its complete acceptance of the terms and conditions contained in this TOR.
- 7.14 DIRCO reserves the right to invite bidders to present or otherwise demonstrate their proposed solution to clarify aspects that are required as part of the evaluation process, at the respondent's own costs.
- 7.15 DIRCO will not be responsible for or pay any expense or losses which may be incurred by any bidder in the preparation and submission of the bid proposal and the costs of the proposal at all stages of the bid process shall be for each bidder's own account.
- 7.16 If the bidder is a company, a certified copy of the resolution of the Board of Directors (personally signed by the Chairman of the Board) authorising the person who signs this bid proposal to do so, as well as to sign any agreement resulting from this bid and any other documents and correspondence in connection with this bid and/or agreement on behalf of the company, must be submitted with this bid proposal.
- 7.17 If the bidder is in partnership, a certified copy of the resolution of the partners (personally signed by all the partners) authorising the person who signs this bid proposal to do so, as well as to sign any agreement resulting from this bid and any other documents and correspondence in connection with this bid and/or agreement on behalf of the partnership, must be submitted with this bid proposal.
- 7.18 If a bidder and its partner, or any person employed by him/her/it, is found to have either directly or indirectly offered, promised or given to any person in the employ of DIRCO any commission, gratuity, gift or other consideration, DIRCO shall have the right summarily and without recourse to law and without prejudice to any other legal remedy which it may have in regard to any loss or additional cost or expenses, to immediately disqualify the bidder. The bidder will be responsible for all and any loss that DIRCO suffers as a result hereof.
- 7.19 All information and pricing will be treated as strictly confidential and will be used for the evaluation of the bid only. No information will be disclosed to parties outside of the bid evaluation committee.
- 7.20 Bidders must submit a covering letter on a letterhead signed by a duly authorised representative of the entity. The letter must include an acknowledgement in the following terms:
- "We hereby confirm that any or all the information disclosed in the bid response is true and correct and will be binding. We also agree to provide any documentary proof of such information that may be requested by DIRCO at any stage during the bid process".
- 7.21 Throughout this bid process and thereafter, prospective bidders must obtain from DIRCO written approval prior to the release of any information that pertains to the

potential work or activities covered by this bid or the subsequent process. Failure to adhere to this requirement will result in immediate disqualification from the bid process. In this regard DIRCO reserves the right to institute legal proceedings against the bidder.

- 7.22 DIRCO will treat all proposals as confidential until a contract is awarded or the process is completed. Thereafter, proposals and related documentation may be made available for inspection at DIRCO's sole discretion, except for material that is proprietary or confidential and that has been pointed out to DIRCO as such. DIRCO will not disclose or make public any information, which the bidder and its partner has marked "proprietary" or "confidential".
- 7.23 It is compulsory for all persons employed or contracted by the successful bidder/bidders and its partner and who will partake in this project to undergo security vetting.
- 7.24 DIRCO reserves the right to require the replacement of any person assigned to this project, should they not receive a successful security clearance, at the commencement of the contract.

## **8. FEES AND PAYMENT SCHEDULE**

- 8.1 Fees must be quoted in South African currency.
- 8.2 All prices quoted must include Value Added Tax (VAT).
- 8.3 Price adjustments will be allowed at the times and periods specified in the Terms of Reference. In cases where different delivery points influence the pricing, a separate pricing schedule must be submitted for each delivery point.
- 8.4 Bidders should take note that the Department will pay within 30 days after the receipt of a valid tax invoice and after the services have been rendered to DIRCO's satisfaction.
- 8.5 The format of the quotation/price list must be in the same format as the specification list on the SBD 3.1 document, attached. Please do not submit in any other format.

## **9. CONTACT PERSONS AND SUBMISSIONS**

### **9.1 Enquiries**

All enquiries can be directed to Supply Chain Management:

Tel: +27 12 351 1928 /8640

Email address: [kubayii@dirco.gov.za](mailto:kubayii@dirco.gov.za), [motloungr@dirco.gov.za](mailto:motloungr@dirco.gov.za);  
[molekoas@dirco.gov.za](mailto:molekoas@dirco.gov.za)

### **9.2 Submission of Proposals**

- 9.2.1 Prospective bidders should submit their bonded proposals in a sealed envelope with the details of the specific bid on the outside of the envelope to:

#### **Per hand**

The Department of International Relations and Cooperation  
OR Tambo Building

460 Soutpansberg Road  
Rietondale  
Pretoria  
0084

9.2.2 Submissions should be deposited or hand delivered to the above mentioned addresses on or before 04 September 2020 at 11:00 am.

**Prospective bidders are encouraged to submit their proposals before the closing time and date, as late submissions will not be accepted.**

*E-Mailed or faxed submissions shall not be accepted.*

## PART A INVITATION TO BID

<b>YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)</b>					
BID NUMBER:	DIRCO 03-2020/21	CLOSING DATE:	04/09/2020	CLOSING TIME:	11:00
DESCRIPTION	INVITATION TO SERVICE PROVIDERS TO BID FOR THE PROCUREMENT, SUPPLY, DELIVERY AND SUPPORT OF DESKTOP AND LAPTOP COMPUTERS FOR DIRCO OFFICES ABROAD				
<b>THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).</b>					
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
<b>DEPARTMENT OF INTERNATIONAL RELATIONS AND COOPERATION</b>					
460 SOUTPANSBERG ROAD RIETONDALE					
PRETORIA					
0084					
<b>SUPPLIER INFORMATION</b>					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
		TCS PIN:		OR	CSD No:
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX]		<input type="checkbox"/> Yes	B-BBEE STATUS LEVEL SWORN AFFIDAVIT		<input type="checkbox"/> Yes
		<input type="checkbox"/> No			<input type="checkbox"/> No
IF YES, WHO WAS THE CERTIFICATE ISSUED BY?					
AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA) AND NAME THE APPLICABLE IN THE TICK BOX		<input type="checkbox"/>	AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA)		
		<input type="checkbox"/>	A VERIFICATION AGENCY ACCREDITED BY THE SOUTH AFRICAN ACCREDITATION SYSTEM (SANAS)		
		<input type="checkbox"/>	A REGISTERED AUDITOR		
NAME:					
<b>[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/SWORN AFFIDAVIT(FOR EMEs &amp; QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]</b>					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?		<input type="checkbox"/> Yes	<input type="checkbox"/> No	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	
		[IF YES ENCLOSE PROOF]		[IF YES ANSWER PART B:3 BELOW ]	
SIGNATURE OF BIDDER			DATE		
CAPACITY UNDER WHICH THIS BID IS SIGNED (Attach proof of authority to sign this bid; e.g. resolution of directors, etc.)					
TOTAL NUMBER OF ITEMS OFFERED			TOTAL BID PRICE (ALL INCLUSIVE)		
<b>BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:</b>			<b>TECHNICAL INFORMATION MAY BE DIRECTED TO:</b>		
DEPARTMENT/ PUBLIC ENTITY			CONTACT PERSON		
CONTACT PERSON			TELEPHONE NUMBER		
TELEPHONE NUMBER			FACSIMILE NUMBER		
FACSIMILE NUMBER			E-MAIL ADDRESS		
E-MAIL ADDRESS					



**PART B  
TERMS AND CONDITIONS FOR BIDDING**

<b>1. BID SUBMISSION:</b>	
1.1.	BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2.	ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR ONLINE
1.3.	BIDDERS MUST REGISTER ON THE CENTRAL SUPPLIER DATABASE (CSD) TO UPLOAD MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS; AND BANKING INFORMATION FOR VERIFICATION PURPOSES). B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.
1.4.	WHERE A BIDDER IS NOT REGISTERED ON THE CSD, MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS MAY NOT BE SUBMITTED WITH THE BID DOCUMENTATION. B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.
1.5.	THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER LEGISLATION OR SPECIAL CONDITIONS OF CONTRACT.
<b>2. TAX COMPLIANCE REQUIREMENTS</b>	
2.1	BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2	BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3	APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.
2.4	BIDDERS MAY ALSO SUBMIT A PRINTED TCS TOGETHER WITH THE BID.
2.5	IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE PROOF OF TCS / PIN / CSD NUMBER.
2.6	WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
<b>3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS</b>	
3.1.	IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? <span style="float: right;"><input type="checkbox"/> YES <input type="checkbox"/> NO</span>
3.2.	DOES THE BIDDER HAVE A BRANCH IN THE RSA? <span style="float: right;"><input type="checkbox"/> YES <input type="checkbox"/> NO</span>
3.3.	DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA? <span style="float: right;"><input type="checkbox"/> YES <input type="checkbox"/> NO</span>
3.4.	DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA? <span style="float: right;"><input type="checkbox"/> YES <input type="checkbox"/> NO</span>
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN, IT IS NOT A REQUIREMENT TO OBTAIN A TAX COMPLIANCE STATUS / TAX COMPLIANCE SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.	

NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

**SBD 3.1**

**PRICING SCHEDULE – FIRM PRICES  
(PURCHASES)**

**PRICING SCHEDULE – FIRM PRICES  
(PURCHASES)**

**NOTE: ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED**

**IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT**

Name of bidder.....	Bid number... DIRCO 03/2020/21
Closing Time 11:00	Closing date: 04 September 2020

**OFFER TO BE VALID FOR 120 DAYS FROM THE CLOSING DATE OF BID.**

**Required by: DIRCO**

**Location: All DIRCO offices per annexure A**

**PRICE SUMMARY:**

<b>PRICE ELEMENT</b>	<b>PRICE OFFERED IN RAND</b>
Project Management	
Costs of all Equipment	
Equipment imaging and Shipment to all offices (Once Off pricing)	
Maintenance and Support for 5 Years	
<b>TOTAL</b>	
15% VAT	
<b>TOTAL PRICE OFFERED</b>	

**DESKTOP SPECIFICATION - NORMAL USER**

DESKTOP SPECIFICATION - NORMAL USER			Quantity	Unit Price (VAT Incl)	Total Amount (VAT Incl)
User Profile	Typical Application	Configuration	1845		
General/Power User, Higher data/volume requirement, larger/more applications, multitasking, knowledge worker	Business Applications, Web, Email and office	All-In-One Desktop (built-in Form factor)			
Component		Minimum Configuration			
CPU Base		Latest generation Intel® Core™ i5-8500 (9MB Cache, 3.40 GHz) or Similar			
FSB		2400			
Base RAM		8GB DDR4 at 2400MHz (1x8GB)			
HDD		500GB 7200rpm SATA			
Crypto Processor Trusted Platform Module		Minimum ver 1.2			
Graphics		Integrated Intel, with PCIe option			
Monitor		21.5" WLED, 1920x1080 FHD, 250 nit, Antiglare			
Standard Keyboard		Keyboard with Number Pad			
Standard Mouse		USB 2 button with wheel			
Inputs		1 x USB3.1 Type A Gen2 with 1 rapid charge			
		4 x USB 3.1 Type-A Gen1 with one support USB Smart Power On			
		1 x headphone and microphone combo jack			
Audio		Internal Speakers			
Networking		10/100/1000 Gigabit Ethernet			

Operating System certification	Windows 10 or Latest			
Power supply	110 - 240V 50/60mhz			
Power savings	Enabled by default, incl. Hibernate			
Form Factor	All-In-One			
Warranty	5 years onsite next business day warranty			
Power cable	Country compliant			

**LAPTOP SPECIFICATION – NORMAL USER**

LAPTOP SPECIFICATION – NORMAL USER			Quantity	Unit Price (VAT Incl)	Total Amount (VAT Incl)
User Profile	Typical Application	Configuration	549		
General/Power User, Higher data/volume requirement, larger/more applications, multitasking, knowledge worker	Business Applications, Web, Email and office	15" Laptop			
Component		Minimum Configuration			
CPU base		Latest generation Intel® Core™ i5-8500 (9MB Cache, 3.40 GHz) or Similar			
RAM		8GB DDR4 at 2400MHz			
HDD		500GB PCIe SSD			
Security		Minimum TPM ver 1.2			
		Finger print reader			
Graphics		Integrated			
Video RAM		2GB			
Monitor		15.6 " FHD IPS (1920x1080) Antiglare 250nit			
Camera		HD Camera			
Audio		Internal speakers			
Networking		10/100/1000BTx / Wi-Fi, Wireless-N LAN card (1x1), Bluetooth, built-in LTE/4G			
Input/ Output Ports		1 x Thunderbolt 3			
		1 x USB-C			
		2 x USB 3.0			
		1 x HDMI			
		1 x headphone and microphone combo jack			
		1 X VGA			

LAPTOP SPECIFICATION – NORMAL USER		Quantity	Unit Price (VAT Incl)	Total Amount (VAT Incl)
Battery	Up to 11 hours working period with Rapid Charge			
Mouse	USB Mouse			
Operating system certification	Windows 10			
Power management	110- 240v 50/60Mhz			
Warranty	5 years onsite next business day service warranty			
Power Cable	Country compliant			

**LAPTOP SPECIFICATION – MID RANGE BUSINESS USER**

LAPTOP SPECIFICATION – MID RANGE BUSINESS USER			Quantity	Unit Price (VAT Incl)	Total Amount (VAT Incl)
User Profile	Typical Application	Configuration	13		
ICT Engineer, ICT Support, High end business users, Graphics designers, Web developers and content managers	Business Applications, Web, Email and office Software Development Systems and Network Tools	17" laptops			
Component	Minimum Configuration				

LAPTOP SPECIFICATION – MID RANGE BUSINESS USER		Quantity	Unit Price (VAT Incl)	Total Amount (VAT Incl)
CPU	Latest generation Intel® CoreT i7-8500 (9MB Cache, 3.40 GHz) or Similar			
RAM	16 GB 2666 MHz DDR4			
HDD	500GB PCIe SSD			
Crypto Processor Trusted Platform Module	Minimum ver 1.2			
Security	Finger print reader			
Graphics	Integrated			
Video RAM	4 GB			
Monitor	17" with built-in high definition video camera			
Networking	10/100/1000BTx / Wi-Fi, Wireless-N LAN card (1x1)			
Input/ Output Ports	1 x Thunderbolt 3			
	1 x USB-C			
	2 x USB 3.0			
	1 x HDMI			
	1 x headphone and microphone combo jack			
Mouse	USB Mouse			
Operating system Certification	Windows 10			
Power management	110 – 240v 50/60Mhz			
Display output	VGA and HDMI			
Battery	Up to 11 hours working period with Rapid Charge			
Warranty	5 years onsite next business day service warranty			
Power Cable	Country Compliant			

**PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL  
PROCUREMENT REGULATIONS 2017**

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

**NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.**

**1. GENERAL CONDITIONS**

1.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2

- a) The value of this bid is estimated to exceed/not exceed R50 000 000 (all applicable taxes included) and therefore the ..... preference point system shall be applicable; or
- b) Either the 80/20 or 90/10 preference point system will be applicable to this tender (*delete whichever is not applicable for this tender*).

1.3 Points for this bid shall be awarded for:

- (a) Price; and
- (b) B-BBEE Status Level of Contributor.

1.4 The maximum points for this bid are allocated as follows:

	<b>POINTS</b>
<b>PRICE</b>	
<b>B-BBEE STATUS LEVEL OF CONTRIBUTOR</b>	
<b>Total points for Price and B-BBEE must not exceed</b>	<b>100</b>

1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.





B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

**5. BID DECLARATION**

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

**6. B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1**

6.1 B-BBEE Status Level of Contributor: \_\_\_\_\_ = .....(maximum of 10 or 20 points)  
 (Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

**7. SUB-CONTRACTING**

7.1 Will any portion of the contract be sub-contracted?

*(Tick applicable box)*

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

7.1.1 If yes, indicate:

- i) What percentage of the contract will be subcontracted.....%
- ii) The name of the sub-contractor.....
- iii) The B-BBEE status level of the sub-contractor.....
- iv) Whether the sub-contractor is an EME or QSE

*(Tick applicable box)*

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations,2017:

Designated Group: An EME or QSE which is at last 51% owned by:	EME √	QSE √
Black people	<input type="checkbox"/>	<input type="checkbox"/>
Black people who are youth	<input type="checkbox"/>	<input type="checkbox"/>
Black people who are women	<input type="checkbox"/>	<input type="checkbox"/>
Black people with disabilities	<input type="checkbox"/>	<input type="checkbox"/>
Black people living in rural or underdeveloped areas or townships	<input type="checkbox"/>	<input type="checkbox"/>
Cooperative owned by black people	<input type="checkbox"/>	<input type="checkbox"/>

Black people who are military veterans		
<b>OR</b>		
Any EME		
Any QSE		

**8. DECLARATION WITH REGARD TO COMPANY/FIRM**

8.1 Name \_\_\_\_\_ of  
company/firm:.....

8.2 VAT \_\_\_\_\_ registration  
number:.....

8.3 Company \_\_\_\_\_ registration  
number:.....

**8.4 TYPE OF COMPANY/ FIRM**

- Partnership/Joint Venture / Consortium
  - One person business/sole propriety
  - Close corporation
  - Company
  - (Pty) Limited
- [TICK APPLICABLE BOX]

**8.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES**

.....  
 .....  
 .....  
 .....  
 .....

**8.6 COMPANY CLASSIFICATION**

- Manufacturer
  - Supplier
  - Professional service provider
  - Other service providers, e.g. transporter, etc.
- [TICK APPLICABLE BOX]

8.7 Total number of years the company/firm has been in business:.....

8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contributor has been claimed or obtained on a

fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –

- (a) disqualify the person from the bidding process;
- (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
- (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
- (e) forward the matter for criminal prosecution.

<p>WITNESSES</p> <p>1. ....</p> <p>2. ....</p>
--

<p>.....</p> <p>SIGNATURE(S) OF BIDDERS(S)</p> <p>DATE: .....</p> <p>ADDRESS .....</p> <p>.....</p> <p>.....</p>
--

## DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- 1 This Standard Bidding Document must form part of all bids invited.
- 2 It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be disregarded if that bidder, or any of its directors have-
  - a. abused the institution's supply chain management system;
  - b. committed fraud or any other improper conduct in relation to such system; or
  - c. failed to perform on any previous contract.
- 4 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

Item	Question	Yes	No
4.1	Is the bidder or any of its directors listed on the National Treasury's database as companies or persons prohibited from doing business with the public sector? <b>(Companies or persons who are listed on this database were informed in writing of this restriction by the National Treasury after the <i>audi alteram partem</i> rule was applied).</b>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.1.1	If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? <b>To access this Register enter the National Treasury's website, <a href="http://www.treasury.gov.za">www.treasury.gov.za</a>, click on the icon "Register for Tender Defaulters" or submit your written request for a hard copy of the Register to facsimile number (012) 3265445.</b>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.3.1	If so, furnish particulars:		
4.4	Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes <input type="checkbox"/>	No <input type="checkbox"/>

4.4.1	If so, furnish particulars:
-------	-----------------------------

SBD 8

**CERTIFICATION**

I, THE UNDERSIGNED (FULL NAME).....  
CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS  
TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY  
BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....  
**Signature**

.....  
**Date**

.....  
**Position**

.....  
**Name of Bidder**

Js365bW

## CERTIFICATE OF INDEPENDENT BID DETERMINATION

- 1 This Standard Bidding Document (SBD) must form part of all bids<sup>1</sup> invited.
- 2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).<sup>2</sup> Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
- 3 Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:
  - a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
  - b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
- 4 This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- 5 In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:

<sup>1</sup> Includes price quotations, advertised competitive bids, limited bids and proposals.

<sup>2</sup> Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

**CERTIFICATE OF INDEPENDENT BID DETERMINATION**

I, the undersigned, in submitting the accompanying bid:

\_\_\_\_\_  
(Bid Number and Description)

in response to the invitation for the bid made by:

\_\_\_\_\_  
(Name of Institution)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: \_\_\_\_\_ that:

(Name of Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
  - (a) has been requested to submit a bid in response to this bid invitation;
  - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
  - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder



6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium<sup>3</sup> will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
  - (a) prices;
  - (b) geographical area where product or service will be rendered (market allocation)
  - (c) methods, factors or formulas used to calculate prices;
  - (d) the intention or decision to submit or not to submit, a bid;
  - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
  - (f) bidding with the intention not to win the bid.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

<sup>3</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

.....  
Signature

.....  
Date

.....  
Position

.....  
Name of Bidder

Js914w 2

**THE NATIONAL TREASURY**

**Republic of South Africa**



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**GOVERNMENT PROCUREMENT:  
GENERAL CONDITIONS OF CONTRACT**

**July 2010**

**GOVERNMENT PROCUREMENT**  
**GENERAL CONDITIONS OF CONTRACT**  
**July 2010**

**NOTES**

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

## TABLE OF CLAUSES

1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information; inspection
6. Patent rights
7. Performance security
8. Inspections, tests and analysis
9. Packing
10. Delivery and documents
11. Insurance
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13. Incidental services
14. Spare parts
15. Warranty
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17. Prices
18. Contract amendments
19. Assignment
20. Subcontracts
21. Delays in the supplier's performance
22. Penalties
23. Termination for default
24. Dumping and countervailing duties
25. Force Majeure
26. Termination for insolvency
27. Settlement of disputes
28. Limitation of liability
29. Governing language
30. Applicable law
31. Notices
32. Taxes and duties
33. National Industrial Participation Programme (NIPP)
34. Prohibition of restrictive practices

## General Conditions of Contract

### 1. Definitions

1. The following terms shall be interpreted as indicated:
  - 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
  - 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
  - 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
  - 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
  - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
  - 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
  - 1.7 "Day" means calendar day.
  - 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
  - 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
  - 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
  - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the

RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such

obligations of the supplier covered under the contract.

1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

**2. Application**

2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

**3. General**

3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from [www.treasury.gov.za](http://www.treasury.gov.za)

**4. Standards**

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

**5. Use of contract documents and information; inspection.**

5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

**6. Patent rights**

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.



**7. Performance security**

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
  - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
  - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

**8. Inspections, tests and analyses**

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or

analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

**9. Packing**

9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

**10. Delivery and documents**

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10.2 Documents to be submitted by the supplier are specified in SCC.

**11. Insurance**

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

**12. Transportation**

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

**13. Incidental services**

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
- (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;

- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
  - (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.
- 14. Spare parts**
  - 14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
    - (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
    - (b) in the event of termination of production of the spare parts:
      - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
      - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.
- 15. Warranty**
  - 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
  - 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
  - 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
  - 15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
  - 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take

such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

- 16. Payment**
- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.
- 17. Prices**
- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.
- 18. Contract amendments**
- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.
- 19. Assignment**
- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.
- 20. Subcontracts**
- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.
- 21. Delays in the supplier's performance**
- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the

supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

**22. Penalties**

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

**23. Termination for default**

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any

person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

- 23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
- (i) the name and address of the supplier and / or person restricted by the purchaser;
  - (ii) the date of commencement of the restriction
  - (iii) the period of restriction; and
  - (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

- 23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

**24. Anti-dumping  
and countervailing  
duties and rights**

- 24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which

may be due to him

**25. Force Majeure**

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

**26. Termination for insolvency**

- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

**27. Settlement of Disputes**

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
  - (b) the purchaser shall pay the supplier any monies due the supplier.

**28. Limitation of liability**

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
- 29. Governing language** 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
- 30. Applicable law** 30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
- 31. Notices** 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
- 32. Taxes and duties** 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
- 33. National Industrial Participation (NIP) Programme** 33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
- 34 Prohibition of Restrictive practices** 34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.



- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

**ANNEXURE A**

Region	Country	Building	NORMAL USER :		MID RANGE USER : LAPTOP
			DESKTOPS No of Units	LAPTOPS No of Units	
NORTH AMERICA	UNITED STATES	Chicago	10	5	
	UNITED STATES	Los Angeles	8	5	
	UNITED STATES	New York CG/UN	15	36	
	CANADA	Ottawa	10	6	
	CANADA	Toronto	7	4	
	UNITED STATES	Washington	29	28	2
Total units required			79	84	2
Total/Region					
Grand Total per Region			79	84	2

**Addresses**

SA Consulate-General  
290 S Michigan Ave  
Suite 600 - 6514  
Chicago, Illinois 60604

SA Consulate-General  
6300 Wilshire Boulevard  
Suite 600  
Los Angeles, CA 90048

SA Consulate-General(CG)  
333 East 38th Street  
9th Floor  
New York, NY 10016

SA Permanent Mission (UN)  
333 East 38th Street  
9th Floor  
New York, NY 10016

SA High Commission  
15 Sussex Drive  
Ottawa, Ontario K1M 1M8

SA Consulate-General  
110 Sheppard Ave East, Suite 600  
Toronto, Ontario  
M2N6Y8  
CANADA

3051 Massachusetts Ave NW  
Washington DC  
20008

K15:AM18

SA Embassy  
SES Avenida das Nacoes  
QD. 801, Lote 6  
70406-900 Brasilia-DF

SA Embassy Ambassador  
Avenida Marcelo T de Alvear 590  
Piso 8

C1058AAF

Buenos Aires 1058

South African Embassy

Edif. Atrium PH-1A

Urb El Rosal

Av Sorocaima con Av Venezuela

Chacao, Caracas, 1060

Venezuela

Embahada de Sudafrica

Ave 5ta, No 4201, esq 42

Miramar, Playa

Ciudad de La Habana

SA High Commission

15 Hillcrest Avenue

Kingston 6

JAMAICA

South African Embassy

Av. Victor Andres Belaudnde 147

Edificio Real Tres "3"

Office 801

San Isidro, L.27

Lima, PERU

South African Embassy

Andres Bello 10

Forum Building, 9th Floor

Colonia Polanco

C.P. 11560

MEXICO DF

SA Embassy Ambassador

Territoria el Bosque

Piso 4

Avenida Apoquindo 2827

Las Condes

Santiago

SA Consulate-General

1754 Avenida Paulista

12th Floor

01310-920 Sao Paulo SP

SOUTH AMERICA	Brazil	Brasilia	23	2	1
	Argentina	Buenos Aires	14	2	
	Venezuela	Caracas	12	2	
	Cuba	Havana	15	2	
	Jamaica	Kingston	7	3	
	Peru	Lima	18	3	
	Mexico	Mexico City	15	2	
	Chile	Santiago	9	4	
	Brazil	Sao Paulo	17	4	

SA High Commission  
No 4, Scott St  
St Claire  
Port of Spain  
TRINIDAD & TOBAGO

SA Embassy  
29 Alpenstrasse  
3006 Berne

SA Embassy to Belgium & Luxembourg,  
SA Mission to the European Union  
17 - 19 Rue Montoyer  
1000 Brussels

SA Embassy  
Gammel Vartov Vej  
DK-2900 Hellerup  
Copenhagen, Denmark

SA Embassy  
Alexandra House  
2nd Floor, Earlsfort Centre  
Earlsfort Terrace  
DUBLIN 2

65 Rue Du Rhône  
1204 Geneva  
SWITZERLAND

SA Embassy  
o Alsnögatan 7, 6th Floor  
116 41 - Stockholm - Sweden

SA Embassy  
Avenida Luis Bivar 10  
1069-024 Lisbon

	Trinidad & Tobago	Port of Spain	6	3	
Total units required			136	27	1
Total/Region					
11		Grand Total per Region	136	27	1
EUROPE					
	Switzerland	Bern	16	3	
	Belgium	Brussels	30	18	
	Denmark	Copenhagen	14	3	
	Ireland	Dublin	10	3	
	Switzerland	Geneva	27	23	
	Sweden	Stockholm	14	2	
	Portugal	Lisbon	15	3	

SA High Commission  
 South Africa House  
 9 Duncannon Street  
 Trafalgar Square  
 LONDON

W/C2N SDP  
 SA Embassy  
 Edificio Lista  
 Calle Claudio Coello 91-6  
 Cnr of J Ortega y Gasset  
 Madrid 28006

SA Consulate-General  
 Vicolo Sgiovanni Sul Muro 4  
 20121 Milan

SA Embassy  
 59 Quai d'Orsay  
 75343 Paris Cedex 07  
 SA Embassy  
 Drammensveien 88C  
 0271 OSLO

SA Embassy Ambassador -  
 Via Tanaro 14  
 00198  
 Rome

SA Embassy  
 Alsnögatan 7, 6th Floor  
 116 41 – Stockholm – Sweden

SA Embassy  
 40 Wassenaarseweg  
 2596 CJ THE HAGUE

15 Whitehall  
 LONDON  
 SW1A 2DD

	England	London	42	12	3
	Spain	Madrid	17	2	
	Italy	Milan	13	1	
	France	Paris	52	4	
	Norway	Oslo	7	7	
	Italy	Rome	23	2	
	Italy	Holy See			
	Sweden	Stockholm	18	3	
	Netherland	The Hague	17	2	
	England	London Whitehall	26	0	
Total units required			341	88	3
Total/Region					
16	Grand Total per Region		341	88	3

SA Embassy/  
 Cnr Airport Road & 25th Street  
 Villa No A029  
 Al Mushref Area  
 Abu Dhabi  
 UNITED ARAB EMIRATES

SA Embassy  
 17th Floor, Kaskad Business Centre  
 Kabanbai batyra 6/1  
 ASTANA 010000  
 Kazakhstan

South African Embassy  
 15 Bashir Al Shuraiqi Street  
 North West Abdoun  
 AMMAN

SA Embassy  
 Filistin Sokak no 27  
 Gaziosmanpasa  
 Ankara, 06700  
 TURKEY

SA Embassy  
 60 Kiffisias Ave  
 Marousi  
 15125

SA Embassy I  
 Tiergartenstrasse, 18  
 10785, Berlin  
 Germany

SA Embassy  
 26-28 Strbel  
 Union International Business Centre  
 2nd floor  
 Bucharest  
 ROMANIA

INTERNATIONAL RELATIONS  
 Gárdonyi Géza út 17  
 1026 Budapest  
 HUNGARY

Vienna	United Arab Emirates	Abu Dhabi	15	2	
	Kazakhstan	Astana	13	3	
	Jordan	Amman	9	3	
	Turkey	Ankara	16	2	
	Greece	Athens	10	3	
	Germany	Berlin	37	3	
	Romania	Bucharest	10	2	
	Hungary	Budapest	14	0	

SA Embassy  
 Al-Ghazaoui Str  
 7 Jadet Kouraiish  
 West Mezzeh  
 DAMASCUS

SA Embassy  
 Saha 100  
 West Bay Lagoon  
 Doha, State of QATAR

SA Consulate-General  
 Khaleed bin al Waleed Street  
 New Sharaf Bldg, 3rd Floor  
 Bur Dubai  
 Dubai, UAE

SA Consulate-General  
 Villa no 73  
 Abdullah Abukhail Street  
 Al-Khaldiya District  
 JEDDAH

SA Embassy  
 9/2 Velyka Vasykivska STR  
 01004 KYIV C  
 UKRAINE

South African  
 Salwa Block 10, Street 1  
 House 91, Villa no 3&4  
 Kuwait City  
 State of Kuwait

South Africa  
 House 1384  
 Way 3017  
 Shatti Al Qurum  
 Muscat  
 OMAN

SA Embassy  
 Granatnyy Perulok 1  
 Building 9  
 123001 Moscow

	Syria	Damascus	10	2	
	Qatar	Doha	13	0	
	United Arab Emirates	Dubai	11	2	
	Saudi Arabia	Jeddah	12	2	
	Ukraine	Kiev	11	2	
	Kuwait	Kuwait City	10	3	
	Oman	Muscat	14	2	
	Russia	Moscow	15	20	

Sub-office of the SA Embassy in Moscow

Krasnoarmeyeskaya Str 22A

Office no 21  
220034, Minsk  
Belarus

SA Consulate-General  
Sendlinger-Tor-Platz 5  
80336 Munich

SA Embassy  
65 Rуска Street  
Vrsovice  
100 00 Prague 10

SA Embassy  
King Khalid Road  
Um Al-Hammam East  
Riyadh  
KINGDOM OF SAUDI ARABIA

SA Embassy Ambassador  
7, Shipka Street  
1000 Sofia  
BULGARIA

SA Embassy  
No 5 Yekta Street  
Vajle-Asr Avenue  
Tajrish

SA Embassy & Permanent  
Permanent Mission to the UN  
Sandgasse 33  
Vienna 1190  
AUSTRIA

SA Embassy  
54 Koszykowa Trade Centre  
6th Floor  
UL Koszykowa 54  
00-675 WARSAW

	Moscow	Belarus Minsk	1	1	
	Germany	Munich	17	1	
	Czech republic	Prague	9	4	
	Saudi Arabia	Riyadh	22	4	
	Bulgaria	Sofia	9	2	
	Iran	Teheran	18	2	
	Austria	Vienna	27	2	3
	Poland	Warsaw	8	5	
Total units required			331	72	3
Total/Region					
23	Grand Total per Region		331	72	3



South African Embassy  
 Floor 12A, M Thai Tower  
 All Season Place  
 87 Wireless Road  
 Lumpini, Pratunwan  
 Bangkok 10330  
 Kingdom of Thailand

South African Embassy  
 5 Dongzhimenwai Dajie  
 Beijing 100600, PRC

SA High Commission  
 114 Rosmead Place  
 Colombo 07  
 Sri Lanka

SA High Commission INTERNATIONAL  
 RELATIONS  
 Rhodes Place High Commissioner  
 CNR 1st Secretary, State Circle  
 Yarralumla  
 Canberra ACT 2600

SA Consulate-General  
 19/F Central Plaza  
 Room 1906-8  
 18 Harbour Road  
 Wanchai  
 HONG KONG

	Thailand	Bangkok	19	3		
	China	Beijing	20	23		
	Sri Lanka	Colombo	8	2		
	Australia	Canberra	19	3		
	China	Hong Kong	10	2		

South African High Commission  
 House 7  
 Street 58  
 Sector F-7/4  
 ISLAMABAD  
 5120

South African Embassy  
 7th Floor, Suite 705  
 Wisma GKBI  
 Jl Jend Sudirman No 28  
 Kav 9-122  
 Jakarta 10210  
 INDONESIA

SA High Commission  
 Suite 22, 01 Level 22  
 No.3 Jalan Kia Peng  
 50450 Kuala Lumpur  
 Malaysia

SA High Commission  
 B18 Vasant Marg D  
 Vasant Vihar  
 New Delhi m  
 110 057 INDIA

South African Embassy  
 29th Floor, Yuchengco Tower  
 RCBC Plaza  
 6818 Ayala Avenue  
 Metro Manila, 1227

SA Consulate General  
 9th Floor, Urmi Estate  
 95 Ganpatrao Kadam Marg  
 Lower Panel (W), Mumbai 400 013, INDIA

	Pakistan	Islamabad	9	10	
	Indonesia	Jakarta	13	2	
	Malaysia	Kuala Lumpur	14	7	
	India	New Delhi	18	3	
	Philippines	Manila	10	3	
	India	Mumbai	20	3	

South African Embassy  
104 Doksedong-ro (Hannam-Dong)

Yongsan-gu  
Seoul, 140-884  
South Korea

SA High Commission  
15th Floor Odeon Towers  
331 North Bridge Road  
Singapore  
188720

Suite 1301, 13th Floor  
Bank Tower Building  
205 Dun Hwa North Road  
Taipei 105  
Taiwan ROC

South African  
4th Floor, Hanzomon First Building  
1-4 Kojimachi - CHIYODA-KU

Tokyo 102-0083, Japan  
SA Consulate-General  
27th Floor, Room 2705/5  
222 Yan An Road East  
Shanghai 200002  
CHINA

South African Embassy  
3rd Floor, Central Building  
31 Hai Ba Trung Street  
Hanoi

VIETNAM  
SA High Commission  
Plot No 1

No 16 Kimberly Street  
Corner Gordon Street  
SUVA, Fiji

South African High  
Level 7, AON Centre  
1 Willis Street  
Wellington, 6011  
New Zealand

	S Korea	Seoul	17	3		
	Singapore	Singapore	11	2		3
	Taiwan	Taipei	14	2		
	Japan	Tokyo	19	12		
	China	Shanghai	18	2		
	Vietnam	Hanoi	12	7		
	Fiji	Suva	6	2		
	New Zealand	Wellington	8	4		
Total units required			265	95		3
Total/Region						

South African Embassy  
 Lot IVO 68 Bis Ambassador  
 Rue Ravoninahitrinirivo  
 Ankorondrano  
 101 Antananarivo  
 Madagascar

SA High Commission  
 Plot 29, Queens Road  
 Gaborone

SA Embassy  
 7 Elcombe Road  
 Belgravia  
 HARARE

SA High Commission  
 Av Eduardo Mondlane 41  
 Caixa Postal 1120  
 MAPUTO

SA High Commission  
 Area 40  
 Plot 19  
 Convention Drive  
 Lilongwe  
 MALAWI

SA High Commission  
 26D Cheetah Road  
 Kabulonga  
 Lusaka, ZAMBIA

SA High Commission  
 Cnr Kingsway & Old School Road  
 MASERU

SA High Commission  
 The New Mall  
 2nd Floor  
 Dr Sishayi Road  
 Mbabane  
 SWAZILAND

19		Grand Total per Region	265	95	3
	Madagascar	Antananarivo	13	4	
	Botswana	Gaborone	21	1	
	Zimbabwe	Harare	18	3	
	Mozambique	Maputo	16	13	
	Malawi	Lilongwe	11	4	
	Zambia	Lusaka	14	5	
	Lesotho	Maseru	14	5	
	Swaziland	Mbabane	21	2	

SA High Commission RELATIONS  
 cnr Nelson Mandela Ave & High  
 Commissioner

Jan Jonker Street 223-062

Windhoek

REPUBLIC OF NAMIBIA

South African Embassy

Voidjou

Moroni

COMOROS

SA High Commission

4th floor

British American Insurance Building

25 Pope Hennessy Street

Port Louis

SA Embassy

No 77, Avenue

Gombe, Kinshasa

SA Consulate General

2875 Lumumba Ave

Lubumbashi

Katanga

DRC

SA Embassy

Rua Premio Dubai

Condominio Ouro Verde

Municipio Da Samba, Sector ZRGA

Luanda, Talatona, ANGOLA

South African Embassy

Quartier Marjlan Daffac Ambassador

1124 Rue 3035

Avenue Gaourang

N'Djamena

SA High Commission

Rue 1801

Bastos

Yaoundé

CAMEROON

SA Embassy

82 Avenue Marechal Lyautey

Brazzaville

	Namibia	Windhoek	25	2	
	Comoros	Moroni	10	2	
	Mauritius	Port Louis	13	1	
	DRC	Kinshasa	22	0	
	DRC	Lubumbashi	14	3	
	Angola	Luanda	20	7	
	Chad	N'Djamena	7	4	
	Cameroon	Yaoundé	21	3	
	Congo	Brazzaville	11	2	

South African Embassy  
 Al-Jamhuriyah Street Ambassador  
 (Al-Qadisiyah Square)  
 Bin Ashour  
 Tripoli

SA High Commission  
 Speed House  
 No 1, 3rd Soula St  
 Labone North  
 Accra, GHANA

SA Embassy  
 NOT 135/137  
 Tevagh Zeina  
 Nouakchott  
 MAURITANIA

Avenue Pascal ZAGRE – Villa No 149  
 Rue de BADNOGO – OUAGA 2000  
 12 BP: 296 Ouagadougou 12  
 Burkina Faso

SA Embassy  
 Villa Marc Andre  
 Rue Monsignor René  
 Kouassi  
 Cocody President  
 ABIDJAN

SA High Commission  
 Plot 371  
 Diplomatic Zone  
 Central Business District  
 Abuja

SA Embassy  
 Batiment Diarra  
 Hamdallaye  
 ACI-Z000  
 Bamako, MALI

	Libya	do06-508-800506-508 800506-508-8005	15	2	
		<b>Total units required</b>	<b>286</b>	<b>63</b>	<b>0</b>
		<b>Total/Region</b>			
<b>18</b>		<b>Grand Total per Region</b>	<b>286</b>	<b>63</b>	<b>0</b>
	Ghana	Accra	10	2	
	Mauritania	Nouakchott	4	3	
	Burkina Faso	Ouagadougou	11	3	
	Ivory Coast	Abidjan	17	2	
	Nigeria	Abuja	26	2	
	Mali	Bamako	9	2	

South African Embassy  
 Caleah Corniche Sud  
 Mossoudougou  
 CONAKRY  
 Guinea

SA Embassy  
 Mermoz Sud  
 Lotissement Ecole de Police  
 Dakar, SENEGAL

SA Embassy  
 Caracolas  
 Malabo  
 Equatorial Guinea

SA Consulate-General  
 24 Molade Okoya Thomas Street  
 Victoria Island, Lagos  
 Nigeria

SA Embassy  
 2nd Floor, "Les Arcades"-building  
 142 Rue de Chavannes  
 Centreville  
 Libreville, GABON

SA Embassy  
 21, Rue du Stade Ambassador  
 HYDRA, Algiers, 16000  
 South African Embassy  
 Avenue Amlicar Cabral  
 (in front of UD18 Building)  
 Bissau

SA Embassy  
 7 Rue Achart  
 Nord-Hilton  
 Tunis  
 TUNISIA

SA Embassy  
 34 Rue des Saadiens  
 Quartier Hassan  
 RABAT  
 10100

	Guinea	Conakry	9	2	
	Senegal	Dakar	19	4	
	Equatorial Guinea	Malabo	12	2	
	Nigeria	Lagos	11	6	
	Gabon	Libreville	9	1	
	Algeria	Algiers	23	2	
	Guinea Bissau	Bissau	13	2	
	Tunisia	Tunis	10	2	
	Morocco	Rabat	9	3	

SA Embassy  
 Sophie Road  
 House No 5  
 Congo Town  
 Monrovia, LIBERIA

SA Embassy  
 Avenue de la Radio  
 Nord-QUEST Cite ORTN  
 Niamey  
 NIGER

SA Embassy  
 Lot F4(Behind Air France)  
 COTONOU – BENIN

SA Embassy  
 Embaixada da Republica da Africa do Sul  
 Campo de Milho  
 São Tomé  
 SÃO TOMÉ & PRÍNCIPE

SA Embassy  
 Nifasilik Lafo, Subcity  
 Kebele 03, South Africa Avenue  
 (Old Airport Area)  
 Addis Ababa

SA Embassy  
 House 51/53  
 Hitseito Street 245  
 Tiravalo  
 Asmara  
 ERITREA

South African Embassy  
 Address: No 5686 avenue de  
 l'Independance  
 Domain: NDAKALA ANNE  
 Central African Republic  
 BANGUI

	Liberia	Monrovia	7	2	
	Niger	Niamey	14	2	
	Benin	Cotonou	11	1	
	Sao Tome & Principe	Sao Tome	12	4	
Total units required			236	47	0
Total/Region					
19	Ethiopia	Addis Abba	26	17	1
	Eritrea	Asmara	4	4	
	CAR	Bangui	6	3	
Grand Total per Region			236	47	0



South African Embassy

Av De la Plage  
Parcel number 6510/DIVA  
Quartier Asiatique  
Bujumbura, BURUNDI

SA High Commission  
15A Nakasero Road  
Kampala  
UGANDA

SA High Commission  
1370 Boulevard de l'Umuganda  
Kacyiru-Sud  
Kigali, RWANDA

SA Embassy  
Street 11, House 16, Block B9  
Al-Amarat 585-080  
Khartoum  
Rep of The Sudan

SA High Commission  
3rd Floor  
Roshamaer Place 00100  
Lenana Road  
Nairobi

SA High Commission  
Plot No 218/50 and 219/50  
Cnr Garden Ave and Shabani Robert Str  
DAR ES SALAAM  
00-255-22

SA Consulate-General  
House 873, Southern Block K-3-K  
Tonping Area  
Juba  
Southern Sudan

South African Embassy  
11 Road 200/203  
Degla Maadi  
Cairo, Arab Republic of Egypt

SA Representative Office to the PNA  
Al Masyoun  
Ramallah

	Burundi	Bujumbura	16	3	
	Uganda	Kampala	18	5	
	Rwanda	Kigali	7	5	
	Sudan	Khartoum	7	6	
	Kenya	Nairobi	20	7	
	Tanzania	Dar Es Salaam	10	4	
	South Sudan	Juba	7	9	
	Egypt	Cairo	27	1	
	Palestine	Ramallah	13	4	



**TERMS OF REFERENCE ANNEXURE B**

**1. SYSTEM SPECIFICATIONS**

**a. Desktop Specifications**

<b>DESKTOP SPECIFICATION - NORMAL USER</b>		
<b>User Profile</b>	<b>Typical Application</b>	<b>Configuration</b>
General/Power User, Higher data/volume requirement, larger/more applications, multitasking, knowledge worker	Business Applications, Web, Email and office	All-In-One Desktop (built-in Form factor)
<b>Component</b>	<b>Minimum Configuration</b>	
CPU Base	Latest generation Intel® Core™ i5-8500 (9MB Cache, 3.40 GHz) or Similar	
FSB	2400	
Base RAM	8GB DDR4 at 2400MHz (1x8GB)	
HDD	500GB 7200rpm SATA	
Crypto Processor Trusted Platform Module	Minimum ver 1.2	
Graphics	Integrated Intel, with PCIe option	
Monitor	21.5" WLED, 1920x1080 FHD, 250 nit, Antiglare	
Standard Keyboard	Keyboard with Number Pad	
Standard Mouse	USB 2 button with wheel	
Inputs	1 x USB3.1 Type A Gen2 with 1 rapid charge	
	4 x USB 3.1 Type-A Gen1 with one support USB Smart Power On	
	1 x headphone and microphone combo jack	
Audio	Internal Speakers	
Networking	10/100/1000 Gigabit Ethernet	
Operating System certification	Windows 10 or Latest	
Power supply	110 - 240V 50/60mhz	
Power savings	Enabled by default, incl. Hibernate	
Form Factor	All-In-One	
Warranty	5 years onsite next business day warranty	
Power cable	Country compliant	

- All electrical connections must comply with the local power standards/requirements of the in country.
- Provide local language keyboards

DESKTOP SPECIFICATION – MID RANGE BUSINESS USER		
User Profile	Typical Application	Configuration
ICT Engineer, ICT Support, High end business users, Graphics designers, Web developers and content managers	Business Applications, Web, Email and office. ICT applications, Virtual machines and back office applications	All-In-One (Built-in, Mid-range)
Component		Minimum Configuration
CPU Base		Latest generation Intel® CoreT i7-8500 (9MB Cache, 3.40 GHz) or Similar
FSB		2666
Base Ram		16GB DDR4 at 2666 MHz (1x16GB)
HDD		1TB SSD
Crypto Processor Trusted Platform Module		Minimum ver 1.2
Graphics		Integrated Intel, with PCIe option
Monitor		23" 1920 x 1080 FHD,WLED, 250nits ,Antiglare
Standard Keyboard		Keyboard with Number Pad (See Annexure D)
Inputs		1 x USB3.1 Type A Gen2 with 1 rapid charge
		4 x USB 3.1 Type-A Gen1 with one support USB Smart Power On
		1 x headphone and microphone combo jack
Standard Mouse		USB 2 button with wheel
Audio		Internal Speakers
Networking		10/100/1000 Gigabit Ethernet
Power supply		110 - 240V 50/60mhz
Power savings		Enabled by default, incl. Hibernate
Form Factor		All-In-One built-in
Warranty		5 years onsite next business day service warranty
Power Cable		Country compliant

- All electrical connections must comply with the local power standards/requirements of the in country.
- Provide local language keyboards

**b. Laptop Specifications**

LAPTOP SPECIFICATION – NORMAL USER		
User Profile	Typical Application	Configuration
General/Power User, Higher data/volume requirement, larger/more applications, multitasking, knowledge worker	Business Applications, Web, Email and office	15" Laptop
Component		Minimum Configuration
CPU base		Latest generation Intel® Core™ i5-8500 (9MB Cache, 3.40 GHz) or Similar
RAM		8GB DDR4 at 2400MHz
HDD		500GB PCIe SSD
Security		Minimum TPM ver 1.2
		Finger print reader
Graphics		Integrated
Video RAM		2GB
Monitor		15.6 " FHD IPS (1920x1080) Antiglare 250nit
Camera		HD Camera
Audio		Internal speakers
Networking		10/100/1000BTx / Wi-Fi, Wireless-N LAN card (1x1), Bluetooth, built-in LTE/4G
Input/ Output Ports		1 x Thunderbolt 3
		1 x USB-C
		2 x USB 3.0
		1 x HDMI
		1 x headphone and microphone combo jack
Battery		Up to 11 hours working period with Rapid Charge
Mouse		USB Mouse
Operating system certification		Windows 10
Power management		110- 240v 50/60Mhz
Warranty		5 years onsite next business day service warranty
Power Cable		Country compliant

- All electrical connections must comply with the local power standards/requirements of the in country.
- The bidders shall supply an additional 10% of power adaptors of all laptops.
- The bidders shall supply the security cable and lock.

LAPTOP SPECIFICATION – MID RANGE BUSINESS USER		
User Profile	Typical Application	Configuration
ICT Engineer, ICT Support, High end business users, Graphics designers, Web developers and content managers	Business Applications, Web, Email and office Software Development Systems and Network Tools	17" laptops
Component		Minimum Configuration
CPU		Latest generation Intel® CoreT i7-8500 (9MB Cache, 3.40 GHz) or Similar
RAM		16 GB 2666 MHz DDR4
HDD		256GB PCIe SSD
Crypto Processor Trusted Platform Module		Minimum ver 1.2
Security		Finger print reader
Graphics		Integrated
Video RAM		4 GB
Monitor		17" with built-in high definition video camera
Networking		10/100/1000BTx / Wi-Fi, Wireless-N LAN card (1x1)
Input/ Output Ports		1 x Thunderbolt 3
		1 x USB-C
		2 x USB 3.0
		1 x HDMI
		1 x headphone and microphone combo jack
Mouse		USB Mouse
Operating system Certification		Windows 10
Power management		110 – 240v 50/60Mhz
Display output		VGA and HDMI
Battery		Up to 11 hours working period with Rapid Charge
Warranty		5 years onsite next business day service warranty
Power Cable		Country Compliant
Security Slot Type		Kensington lock slot\ Noble Wedge lock slot

- All electrical connections must comply with the local power standards/requirements of the in country.
- The bidders shall supply an additional 10% of power adaptors of all laptops.
- The bidders shall supply the security cable and lock.

Docking Station Specification	
Component	Minimum Configuration
Systems Management	Wireless vPro supported by Notebook or Workstation
Docking Interface	USB-C
Video interfaces	2X Full size DP1.4
	HDMI™ 2.0
	MFDP USB-C
	VGA
Video Support	4K @ 60 Hz <sup>2</sup>
USB Ports	USB-A 3.1 Gen 1
	USB-A 3.1 Gen 2
	USB-C
MAC Address	Pass Through MAC Address
Audio Ports	Stereo/Microphone combo
Networking	Gigabit Ethernet
Security Slot Type	Kensington lock slot\ Noble Wedge lock slot
Power management	Power Adapter 130 Watt AC with up to 90 Watts power delivery
Warranty	5 years onsite next business day service warranty
Management features	PXE Boot
	Wake-On-LAN
	MAC address pass-through
	Port Disablement
	Wake-On-Dock button

- All electrical connections must comply with the local power standards/requirements of the in country.
- The bidders shall supply the security cable and lock

**TERMS OF REFERENCE ANNEXURE C**

Service Category and Description	Service Availability	Service Entity Responsibility		Pricing Guidance
		Provider	DIRCO	
Asset Tagging Tag all new Devices with DIRCO standard asset tags	8:00 am to 17:00 Pm (GMT +2) Monday through Friday, excluding public holidays	Attach an asset tag to each new DEVICE or device prior to delivery.	Provide Asset tags standards. Provides Asset Tags.	<ul style="list-style-type: none"> <li>Included in pricing model.</li> </ul>
Call Logging	8:00 am to 17:00 Pm (GMT +2) Monday through Friday, excluding public holidays	Provide Faxing , Telephone, Portal and E-mail call logging capabilities	Log hardware faults with the supplier	<ul style="list-style-type: none"> <li>Included in pricing model.</li> </ul>
Hardware Break/Fix Repairs Facilitate the repair of all hardware related faults for in scope devices, and peripherals	8:00 am to 17:00 pm Globally according to local GMT Monday through Friday, excluding public holidays	<ul style="list-style-type: none"> <li>Tier 4 Troubleshooting, diagnoses and resolution for all in scope hardware devices.</li> <li>24/7 Call logging portal.</li> <li>Onsite Repair onsite and replacement of parts.</li> <li>Should the faulty device require parts that will need to be shipped; the bidder/s must provide a loan device to ensure service continuity</li> <li>No Hard Drive may be removed from the premises.</li> </ul>	<ul style="list-style-type: none"> <li>Log hardware faults with the supplier</li> <li>Conduct appropriate tests of repaired device to ensure the device is operating appropriately</li> <li>Provide Completion Certificate for resolved incident</li> </ul>	<ul style="list-style-type: none"> <li>Included in base cost for HW in warranty</li> <li>Time and Material for HW out of warranty</li> </ul>



Service Category and Description	Service Availability	Service Entity Responsibility		Pricing Guidance
		Provider	DIRCO	
		<ul style="list-style-type: none"> <li>• Hard Drive remains the property of DIRCO</li> <li>• Conduct appropriate tests of repaired device to verify correct operation.</li> <li>• Address recurring problems, performing root cause analysis and introducing modifications to the product configuration to resolve them, at your own cost.</li> <li>• To this end, the manufacturer is required to maintain an ongoing register of recurring problems and issues requiring attention, including remedial actions decided on and progress towards implementation.</li> </ul>		
Minimum Time to respond to fault	8:00 am to 17:00 pm Globally according to local GMT Monday through Friday, excluding public holidays	2 hours onsite response	Confirm to call logging processes	Included in pricing model.
Time to resolve hardware fault	8:00 am to 17:00 pm Globally according to local GMT Monday	<ul style="list-style-type: none"> <li>• 8 Hours (Working Hours)</li> <li>• Provide resolution reports</li> </ul>	<ul style="list-style-type: none"> <li>• Monitor the services</li> <li>• Confirm resolution</li> </ul>	Included in pricing model.

Service Category and Description	Service Availability	Service Entity Responsibility		Pricing Guidance
		Provider	DIRCO	
	through Friday, excluding public holidays			