

- 5.3.2 Provide a maintenance and support agreement for the equipment for a period of five (5) years.
- 5.3.3 The bidder/s are expected to propose a support strategy that will ensure that the Department will be able to manage and support first and second level operations post implementation.
- 5.3.4 Ongoing Support agreement with turnaround timeframes of 2 hours during zero day disasters and 4 hours during normal support calls.

6. VALIDITY OF PERIOD OF BID

Bidders are expected to submit a bid that will be valid for a period of at least three (3) months.

7. EVALUATION METHODOLOGY

All the bids received will be evaluated in three phases: **(Administrative Compliance, Functionality and B-BBEE Status Level of Contribution)**

7.1 Phase 1: Administrative Compliance

Bidders can join a non-compulsory virtual briefing session using the link provided where the tender is advertised.

Potential Service Providers must comply with all minimum requirements in order to qualify for the next stage of the evaluation process. Non submission of the required information will result in the bidder/s being disqualified. The Department reserves the right to verify the authenticity of all the information provided by the bidders.

The minimum requirements which must be fully and comprehensively complied with are as follows:

Documents that must be submitted	Non-submission may result in disqualification?	
Standard Bid Documents (SBD) : SBD 1, SBD 4, SBD 8, SBD 9	YES	Completed and signed SBD 1, SBD 4, SBD 8, SBD 9 In the event the bidders fail to submit the completed documents at the time of submitting the proposal, a bidder will be requested to submit the documents within 3 days from the date of request, failure to submit the documents will disqualify the bidders. In case of Joint Ventúre arrangement, all parties must also submit all the mandatory documents.

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SBD 6.1	NO	<p>Completed and signed SBD 6.1</p> <p>B-BBEE points will be allocated to bidders on submission of the following documentation or evidence:</p> <ul style="list-style-type: none"> • A duly completed and signed Preference Point Claim Form: SBD 6.1; and • B-BBEE Certificate or a sworn affidavit. <p>Failure to submit the signed documents will not be a disqualifying factor but will result in forfeiting the BBEE points.</p>
SBD 3.1 form	YES	All bidders must complete, initial and sign the SBD 3.1 form.
Registration on Central Supplier Database (CSD)	YES	<p>Bidders must be registered as a service provider on the CSD. If you are not registered proceed to complete the registration of your company prior to submitting your proposal. Visit https://secure.csd.gov.za/ to obtain your vendor number.</p> <p>Submit proof of registration.</p>
Tax compliance Status on CSD	YES	Tax compliance Status will be confirmed upon awarding of the bid.
Joint Venture agreement	YES	In case of Joint Venture arrangement, a signed Joint Venture agreement must be attached with all SBD forms and a joint BBEE certificate.
Proof of Microsoft Gold Partner accreditation	YES	Bidder/s must present a Microsoft Gold Partner Certificate.
Proof of Certified Cloud Architects	YES	Bidder/s must present certificates of their cloud architect from the OEM of the proposed solution.
Capacity to deliver	YES	<p>Bidder/s must have a global footprint in order to be considered.</p> <p>Bidder/s must provide evidence of experience in successfully designing, implementing and configuring a Private Cloud System for other international organisations with at least two data centres (one local and one International) in the form of signed testimonials, with contactable references.</p> <p>In order for the reference\testimonial to be valid, it must include the following information:</p> <ul style="list-style-type: none"> • Letterhead. • Customer name and contact details. <p>Scope of deliverables or services.</p>

Knowledge and expertise	YES	<p>Bidders must demonstrate thorough knowledge and expertise of business transformative technologies in the following areas: Cyber security, Data Science, Analytics, Artificial Intelligence and Machine Learning. The bidders must provide CVs for the following persons who will be part of the project: Lead Cloud Architect, HCI engineers, Cyber security Engineer, Data Scientist and Project Manager outlining their experience and capabilities in executing similar projects. The CVs must be accompanied by certified qualifications.</p> <p>The following minimum requirements must be met:</p> <ul style="list-style-type: none"> • HCI certification for Lead Engineer/s. • HCI certification for Support Engineer/s. • Data Science/Management certification/ Certified Storage Engineer or similar. • Microsoft Certified. • Certified Information Systems Security Professional (CISSP). • Prince2 / PMBOK Certification of Project Manager.
Design and Architecture documents	YES	<p>Bidder/s must provide detailed documents and schematic diagrams showing all physical distribution of the hardware and software for their proposed solution in relation to the business requirements outlined in section 4 and scope of work in section 5.</p> <p>The documents must include, amongst others the following aspects:</p> <ul style="list-style-type: none"> ✓ Conceptual design. ✓ High Level design.
Commitment Letter	YES	The bidder/s must provide a letter of commitment to enter into a support agreement as per the requirements of the department
Signed Letter of accreditation as a reseller from the Original Equipment Manufacturer (OEM)	YES	Authorisation for distribution and sale of equipment from OEM's internationally of the proposed hardware.

<p>Subcontractor Agreement.</p> <p>If the contract value is above R30 million. The bidder must submit a signed subcontract agreement to subcontract a minimum of 30% of the value of the contract to Exempted Micro Enterprises (EMEs) or Qualifying Small Enterprises (QSEs) which are 51% owned by either one of the following: Black Owned, black youth, black women owned.(A Signed agreement by both parties to be submitted with the proposal</p>	<p>YES</p>	<p>Bidder(s) must submit a signed subcontract agreement to subcontract a minimum of 30% of the value of the contract to-</p> <p>(a) an EME or QSE; This gazette is also available free online at www.gpwonline.co.za 28 No. 40553 GOVERNMENT GAZETTE, 20 JANUARY 2017 9</p> <p>(b) an EME or QSE which is at least 51% owned by black people;</p> <p>(c) an EME or QSE which is at least 51% owned by black people who are youth;</p> <p>(d) an EME or QSE which is at least 51% owned by black people who are women;</p> <p>(e) an EME or QSE which is at least 51% owned by black people with disabilities;</p> <p>(f) an EME or QSE which is 51% owned</p>
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N.B. All bidder/s must note that failure to meet the above criteria will result in disqualification and they will not be considered for the next phases of evaluation.

7.2 Phase 2: Functionality Criteria

7.2.1 A panel will evaluate all proposals received on the functionality criteria as reflected. A bidder that scores less than sixty-five percent (65%) in respect of "functionality" will be regarded as submitting a non-responsive bid and will be disqualified.

7.2.2 For purposes of comparison and in order to ensure a meaningful evaluation, bidders are requested to furnish detailed information in substantiation of compliance to the evaluation criteria:

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Item	Criteria	Response required (All responses must be based on the Specifications)	Weight														
1.	Detailed design and Architecture proposal	<p>Bidder/s must provide detailed documents and schematic diagrams showing all physical distribution of the hardware and software for their proposed solution in relation to the business requirements outlined in section 4, scope of work in section 5 and current environment as outlined in the documents to be provided to shortlisted bidder/s.</p> <p>The documents must include, amongst others the following aspects:</p> <ul style="list-style-type: none"> ✓ Conceptual design. ✓ High Level design. ✓ Detailed low level design ✓ Detailed logical design. ✓ Detailed technical specifications <table border="1" data-bbox="528 797 1018 1099"> <thead> <tr> <th>Scoring matrix</th> <th>Points</th> </tr> </thead> <tbody> <tr> <td>No aspect designed</td> <td>0 Point</td> </tr> <tr> <td>Design of one aspect</td> <td>1 Point</td> </tr> <tr> <td>Design of two aspects</td> <td>2 Points</td> </tr> <tr> <td>Design of three aspects</td> <td>3 Points</td> </tr> <tr> <td>Design of four aspects</td> <td>4 Points</td> </tr> <tr> <td>Design of all aspects</td> <td>5 Points</td> </tr> </tbody> </table>	Scoring matrix	Points	No aspect designed	0 Point	Design of one aspect	1 Point	Design of two aspects	2 Points	Design of three aspects	3 Points	Design of four aspects	4 Points	Design of all aspects	5 Points	20
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2.	Knowledge and expertise	<p>The bidders must provide the Lead Cloud Architect's CV and certified qualifications outlining their experience and capabilities in executing similar projects.</p> <table border="1" data-bbox="528 1218 1238 1704"> <thead> <tr> <th>Scoring matrix</th> <th>Points</th> </tr> </thead> <tbody> <tr> <td>No Certificate and/or experience</td> <td>0 Point</td> </tr> <tr> <td>Certificate and 1 year experience</td> <td>1 Point</td> </tr> <tr> <td>Certificate and 1 to 2 years' experience</td> <td>2 Points</td> </tr> <tr> <td>Certificate and 2 to 4 years' experience</td> <td>3 Points</td> </tr> <tr> <td>Certificate and 4 to 6 years' experience</td> <td>4 Points</td> </tr> <tr> <td>Certificate and 6 or more years' experience</td> <td>5 Points</td> </tr> </tbody> </table>	Scoring matrix	Points	No Certificate and/or experience	0 Point	Certificate and 1 year experience	1 Point	Certificate and 1 to 2 years' experience	2 Points	Certificate and 2 to 4 years' experience	3 Points	Certificate and 4 to 6 years' experience	4 Points	Certificate and 6 or more years' experience	5 Points	15
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3.	Support Capability	<p>The bidder/s must provide a support strategy on how they will meet the onsite turnaround time for the three regional datacentres as per the service requirements as outlined in 5.3. The support strategy must reflect the resource allocation, process flow, and response and turnaround times.</p> <table border="1" data-bbox="550 1675 970 1975"> <thead> <tr> <th>Scoring matrix</th> <th>Points</th> </tr> </thead> <tbody> <tr> <td>More than 48 Hours</td> <td>0 Point</td> </tr> <tr> <td>8 Hours</td> <td>1 Point</td> </tr> <tr> <td>7 Hours</td> <td>2 Points</td> </tr> <tr> <td>6 Hours</td> <td>3 Points</td> </tr> <tr> <td>5 Hours</td> <td>4 Points</td> </tr> <tr> <td>Less than 5 Hours</td> <td>5 Points</td> </tr> </tbody> </table>	Scoring matrix	Points	More than 48 Hours	0 Point	8 Hours	1 Point	7 Hours	2 Points	6 Hours	3 Points	5 Hours	4 Points	Less than 5 Hours	5 Points	20
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4	Project Implementation Strategy	<p>The bidder/s must provide a detailed project management plan on how they will deliver, install and configure equipment to all sites within a maximum period of 12 months.</p> <p>The plan must include the following factors:</p> <ul style="list-style-type: none"> ✓ Detailed project definition and planning. ✓ Detailed project stages and milestones ✓ Detailed project resource allocation ✓ Detailed Pricing for the project. ✓ Detailed timeframes. 	30														
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Total Weight			100														

Values: 0=No Information; 1=Poor, 2=Fair, 3=Good, 4=Very Good, 5=Excellent

7.2.3 SITE VISITS AND PRESENTATION

7.2.3.1 DIRCO reserves the right to call for presentations and to conduct site visits from shortlisted bidders on the complete service offering and project management approach and to also conduct due diligence on references submitted for the bid.

7.2.3.2 DIRCO reserves the right to ask for the technical demonstration as part of the due diligence.

7.2.4 Phase 3: Price and B-BBEE Status Level of Contribution

7.2.4.1 The allocation of points for price and preference will be based on the table below.

B-BBEE Status Level of Contributor	Number of Points
1	10
2	9
3	6
4	5
5	4
6	3
7	2
8	1
Non-compliant contributor	0

In the evaluation of the bidders, the Department will also be guided by the Integrated National Black Economic Empowerment Strategy, which provides a framework for economic growth with black participation as a fundamental pillar. The specific guiding principles will be transformation, employment equity, skills development, affirmative procurement and corporate social responsibility (CSI).

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