

**The South African Embassy in Seoul can assist South Africans in the event of an emergency to:**

- issue emergency **passports** or travel documents;
- **legalise of documents**;
- assist you to contact **local lawyers**, interpreters and **doctors**;
- contact your relatives and friends for assistance (financial and tickets);
- advise on how to transfer funds;
- assist to obtain medical help;
- assist in the event of a death;
- assist and arrange evacuation of South African citizens from war zones and areas affected by natural disasters;
- assist victims of robbery and other violence;
- provide assistance in dealing with the criminal justice system;
- assist in the location of missing persons;
- help in the location of abducted children and attempt to reunite them with custodial parents;
- arrange for next of kin to be informed of an accident or death and advise on procedures;
- contact and visit SA citizens arrested or detained and, in certain circumstances, arrange for messages to be sent to relatives or friends;
- give guidance on organisations experienced in tracing missing persons;
- make representations on your behalf to the local authorities in certain circumstances.

**South African missions abroad, and Consular staff in particular, cannot:**

- intervene in court proceedings;
- get you out of prison;
- give legal advice or instigate court proceedings on your behalf;
- get better treatment for you in hospital or prison than is provided for local nationals;
- investigate a crime;
- pay your hotel, legal, medical or any other bills;
- pay for your travelling expenses;
- undertake work done by travel representatives, airlines, banks or motoring organisations;
- obtain accommodation, work or a work permit on your behalf;
- formally assist dual nationals in the country of their second nationality;
- pay for the transport/conveyance or cremation of the mortal remains of SA citizens.