



In an effort to improve service to Ugandans and other nationals residing in Uganda who wish to travel to South Africa, a Visa Application Centre has commenced its operation in Kampala from Tuesday, 2 June 2015.

Features of the new South Africa Visa Application Centre:

- Greater space with improved infrastructure and security facilities, thereby not experiencing of long wait and queuing.
- Professional and responsive staff with local language capability
- Tracking system for applicants to check the status of their application
- A Premium Lounge facility
- Convenience with extended working hours
- Dedicated website for easy access to information including visa categories, requirements, check-list and applicable fees
- Dedicated call centres and email support to answer queries and status of application
- 100% secure handling of passports, documents and personal information

**South Africa Visa Application Centres:**

- **Address:**
- South Africa Visa Application Centre,  
1st floor, B wing, Lugogo House, Plot 42, Lugog By-pass, Kampala, Uganda.
- **Business Hours:** 0800hrs to 1500hrs (Monday to Friday)
- **Email:** [info.saug@vfsglobal.com](mailto:info.saug@vfsglobal.com)
- **Website:** [www.vfsglobal.com/southafrica/uganda](http://www.vfsglobal.com/southafrica/uganda)

Please Note

- Acceptance of Applications (all applicants): 0800hrs to 1500hrs from (days of the week) (Except Holidays as declared by the High Commission of South Africa)
- Return delivery of Applications: 0800hrs to 1500hrs from (days of the week) (Except Holidays as declared by the High Commission of South Africa, Kampala.)
- *Additional SMS/Premium Lounge charges as applicable to be borne by the applicant.*
- *VFS Global will be responsible only for accepting and processing applications for the South African High Commission in Uganda. Timelines for turnaround of visas are as per the discretion of the authorities.*
- *Holders of Diplomatic Passports who submit their applications under cover of a note verbal for travel to South Africa for official purposes should continue to submit their applications at the South African High Commission in Nakasero Road*
- **Visa Fee for Short stay (1 to 90 Days) USD 36 and payable in US Dollar.**
- **VFS Logistic Fee is UGX240,000.00 and payable in UGX**
- *Optional Value Added service SMS is UGX 6000.00 and payable in UGX*
- *Optional Value Added service Premium Lounge is UGX 105,000.00 and payable in UGX.*
- *All Payment can be done at the bank teller at the centre.*

